QUEENSLAND RECONSTRUCTION AUTHORITY

Monthly Report

May 2015

Document details:

Security classification	Public	
Date of review of security classification	May 2015	
Authority	Queensland Reconstruction Authority	
Author	Chief Executive Officer	
Document status	Final	
Version	1.0	

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Message from the Chief Executive Officer

Major General Richard Wilson AO (Ret'd) Chairman Queensland Reconstruction Authority

Dear Major General Wilson

It is with pleasure that I present the May 2015 Monthly Report – the 51st report to the Board of the Queensland Reconstruction Authority (the Authority).

The Authority was established under the *Queensland Reconstruction Authority Act 2011* (the Act) following the unprecedented natural disasters which struck Queensland over the summer months of 2010-11. The role of the Authority has since been extended to cover historical and continuing disaster events in Queensland. The Authority is charged with managing and coordinating the Government's program of infrastructure renewal and recovery within disaster-affected communities, with a focus on working with our State and local government partners to deliver best practice expenditure of public reconstruction funds.

In March 2015, legislation was introduced to Parliament to extend the Authority beyond 30 June 2015 to enable the Authority to continue the work of helping communities effectively and efficiently recover from the impacts of natural disasters that have devastated Queensland over recent times.

The May report provides an update on the progress of recovery. With the next milestone nearing for completion of eligible works for the 2013 events, the Authority is focused on delivery of the remaining program of works from Tropical Cyclone Oswald and other events of 2013 by 30 June 2015 and the progression of the 2014 and 2015 events through the damage assessment, submission preparation and approval and delivery phases.

Following completion of the February 2015 review, the Authority is managing a total program of works for events from 2009 through to 2015 with an estimated total cost of \$13.57 billion.

As at 30 April 2015:

- a cumulative value of \$18.25 billion in submissions have been received by the Authority
- a cumulative total of \$18.13 billion has been processed by the Authority
- a cumulative value of \$12.39 billion of the revised \$13.57 billion works program (2009 to 2015) has been reported to the Authority as being in progress or delivered by delivery agents as at 31 March 2015.

The May report also profiles the significant weather event which impacted South East Queensland with torrential rain and widespread flooding in late April/early May. The event has been activated for State Disaster Relief Arrangements (SDRA) to provide immediate assistance to affected communities whilst damage assessments continue. In addition, the report highlights the completion of reconstruction works on the Burke Developmental Road which was damaged by Tropical Cyclone Fletcher in 2014, and the collaborative approach between Logan and Brisbane City Councils to reconstruct Johnson Road at Forestdale following 2013 event damage.

The May report also tracks the progress of recovery by the functional recovery groups established under the Severe Tropical Cyclone Marcia Recovery Plan (the Recovery Plan). The Recovery Plan was adopted following Severe Tropical Cyclone Marcia to guide the activities which will help ensure that impacted communities recover as quickly as possible from the disaster.

I commend the report to you and recommend its release to the Minister and the public pursuant to Section 41 of the *Queensland Reconstruction Authority Act 2011*.

Yours sincerely

Frankie Carroll
Chief Executive Officer

Queensland Reconstruction Authority

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Section one: **Introduction**

1.0 Introduction

1.1 Background

Queensland has been struck by a series of unprecedented natural disasters in recent years. Between November 2010 and April 2011, extensive flooding caused by periods of extremely heavy rainfall and destruction caused by a number of storm cells including Cyclones Tasha, Anthony and Severe Tropical Cyclone Yasi and subsequent monsoonal flooding, resulted in all of Queensland being declared as disaster affected. Since 2011, the State has also repeatedly faced additional large scale natural disasters including a series of events through 2012, Tropical Cyclone Oswald in late January 2013, Tropical Cyclone Ita and other events in 2014 and most recently Tropical Cyclone Marcia in 2015.

The Queensland Reconstruction Authority (the Authority) was established on 21 February 2011 under the *Queensland Reconstruction Act 2011* (the Act) to manage and coordinate the recovery effort for the disaster events of the summer of 2010-11. The Authority also administers the rebuilding program for Natural Disaster Relief and Recovery Arrangements (NDRRA) activated disaster events and works closely with local governments to ensure the effective recovery of Queensland communities.

The Act as passed included a sunset clause to wrap up the Authority after two years, recognising that the focus of the Authority was to fast-track rebuilding efforts and get Queensland back on to a business-as-usual footing as quickly as possible. The Act was extended in 2012 and again in 2013 until 30 June 2015 to ensure the Authority could continue the critical work of helping communities effectively and efficiently recover from the impacts of natural disasters that continued to devastate Queensland.

In March 2015, legislation was introduced as part of the *Local Government and Other Legislation Amendment Bill 2015* to repeal the sunset clause of 30 June 2015 and enable the Authority to continue the work of helping communities effectively and efficiently recover from the impacts of natural disasters that have devastated Queensland over recent times.

1.2 Purpose

The Authority's mission is to reconnect, rebuild and improve Queensland communities and its economy.

The Authority is charged with managing and coordinating the Government's program of infrastructure renewal and recovery within disaster-affected communities, with a focus on working with our State and local government partners to deliver best practice expenditure of public reconstruction funds.

The Authority operates with reference to recovery and reconstruction plans established by the State in response to the 2011 disaster events, Tropical Cyclone Oswald in 2013, Severe Tropical Cyclone Ita in 2014 and most recently Severe Tropical Cyclone Marcia in 2015. An overview of the Tropical Cyclone Marcia Recovery Plan and status of recovery is provided in Section 4.1.

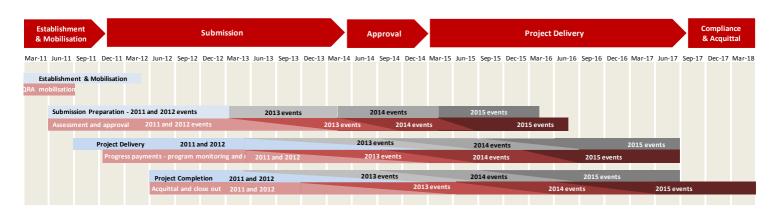
1.3 Timing

On 31 March 2015, the Authority submitted the audited 2013-14 claim for NDRRA financial assistance to the Commonwealth. The claim acquitted more than \$5.7 billion of eligible expenditure and was finalised following the close out and audit of the massive volume of works completed prior to 30 June 2014 on the 2011, 2012, 2013 and 2014 events.

With the next milestone nearing for completion of eligible works for the 2013 events, the Authority is focused on delivery of the remaining program of works from Tropical Cyclone Oswald and other events of 2013 by 30 June 2015 and the progression of the 2014 and 2015 events through the damage assessment, submission preparation and approval and delivery phases.

Following Tropical Cyclone Marcia and other 2015 disaster events that have recently occurred, the Authority is supporting the State's response to the events and is also liaising with relevant delivery agents to assist with damage assessments and progress towards recovery and reconstruction.

With the 2015 disaster season still underway, the Authority remains prepared to respond should additional disasters strike.



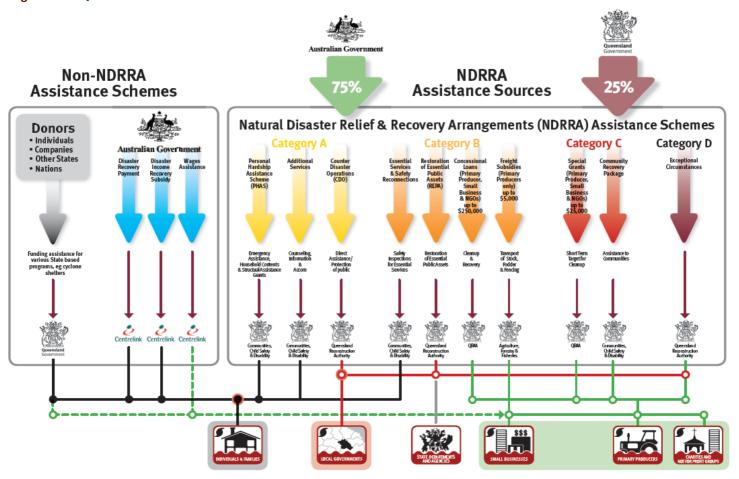
Section two: **Disaster Assistance**

2.0 Disaster Assistance

2.1 Queensland Disaster Assistance Framework

The available Queensland Disaster Assistance schemes are separated between NDRRA (jointly funded by the Commonwealth and State governments) and Non-NDRRA funding schemes. The diagram below indicates the different elements of assistance available and how each element operates.

Figure 2.1.1 Queensland Disaster Assistance Framework



Whilst elements of the assistance schemes are delivered by other State agencies, all of the NDRRA assistance sources (and elements of the non-NDRRA assistance schemes) are administered by the Authority for historical and continuing disaster events in Queensland.

Disaster events managed by the Authority

The list of the activated disaster events managed by the Authority are set out in **Section 2.2** and can also be found on www.disaster.gld.gov.au.

The maps opposite show the LGAs activated for relief measures under NDRRA for each event period under the Queensland Disaster Assistance Framework.

This report includes references to event periods described as follows:

- 2015 events: Activated disaster events managed by the Authority which occurred in the financial year ended 30 June 2015
- 2014 events: Activated disaster events managed by the Authority which occurred in the financial year ended 30 June 2014
- **2013 events:** Activated disaster events managed by the Authority which occurred in the financial year ended **30 June 2013**, including Tropical Cyclone Oswald and associated rainfall and flooding (January 2013)
- 2012 events: Activated disaster events managed by the Authority which occurred in the financial year ended 30 June 2012
- **2011 events:** Activated disaster events managed by the Authority which occurred in the financial year ended **30 June 2011**, including Tropical Cyclone Yasi and Queensland flooding (November 2010 to February 2011)
- 2009-2010 events: Activated disaster events managed by the Authority which occurred prior to 30 June 2010
- Combined Program: relates to all the activated disaster event programs managed by the Authority.

2.2 Events and relief measures managed by the Authority

The Authority has responsibility to administer NDRRA relief measures for historical and continuing disaster events in Queensland. The Authority currently manages and coordinates the infrastructure reconstruction and recovery for 34 disaster events activated for NDRRA relief measures since the Authority's establishment in February 2011 and the remaining program of works for an additional 16 disaster events which occurred prior to the Authority's establishment.

The maps opposite show the LGAs activated for relief measures under NDRRA for the 2011 to 2015 event periods managed by the Authority under the Queensland Disaster Assistance Framework.

Since the last report, additional NDRRA relief measures have been activated for Severe Tropical Cyclone Marcia and Tropical Cyclone Nathan. In addition, the State has activated State Disaster Relief Arrangements (SDRA) for *South East Queensland Low, 30 April—1 May 2015* event.

2015 events:

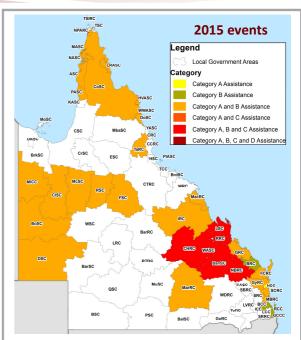
- Tropical Cyclone Nathan and associated rainfall and flooding, 11 15 March
 2015
- Severe Tropical Cyclone Marcia and South East Queensland Trough 19 to 22 February 2015
- North Queensland Severe Weather and Flooding 8 to 15 February 2015
- Central Eastern Queensland Heavy Rainfall and Flooding 21 to 29 January 2015
- Western Queensland Heavy Rainfall and Flooding 5 to 18 January 2015
- Central Queensland Heavy Rainfall and Flooding 8 to 14 December 2014
- Brisbane Severe Thunderstorm 27 November 2014.

2014 events:

- Tropical Cyclone Ita & Associated Rainfall & Flooding, 11-14 April 2014
- Tropical Cyclone Gillian 10 to 11 March 2014
- Central Coast & Southern Queensland Trough, 26-30 March 2014
- Central & Western Queensland Flooding & Rainfall, 18-28 February 2014
- North East Queensland Monsoonal Rainfall & Flooding 7 to 9 February 2014
- Tropical Cyclone Fletcher, commencing 2 February 2014
- Far North Queensland Peninsula Flooding (27-31 January 2014)
- Tropical Cyclone Dylan, 31 January 2014
- North Stradbroke Island Fires, commencing 29 December 2013.

2013 events:

- South West Queensland Wildfires, 21 December 2012
- Far Northern Queensland Bushfires, late October December 2012
- Tropical Cyclone Oswald and Associated Rainfall & Flooding, 21-29 January 2013 *
- Longreach Flood, 18 February 2013 **
- Central & Southern Queensland Low, 25 February 5 March 2013.
- * Events covered under the National Partnership Agreement for Natural Disaster Recovery and Reconstruction (NPA) between the State and Commonwealth Government signed 8 February 2013 (NPA Events).
- # Pending agreement to extend the NPA to include two additional 2013 events Longreach Floods, 18 February 2013 and Central and Southern Queensland Low, 25 February 5 March 2013.







2.2 Events managed by the Authority (cont.)

2012 events:

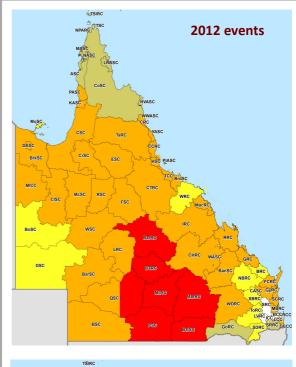
- Queensland Bushfires, August to October 2011
- Localised Heavy Rainfall Northern Queensland, October 2011 *
- Southern Queensland Flooding, November to December 2011*
- South East Queensland Heavy Rainfall and flooding,
 23- 26 January 2012 *
- Western Queensland Tropical Low, January February 2012 *
- Far Northern Queensland Tropical Low, 3-4 February 2012 *
- North Coast Queensland Storms and flooding and East Coast Hybrid Low,
 24 February 7 March 2012 *
- Northern and Far Northern Queensland Heavy Rainfall & flooding, 15
 March 2012 *
- East Coast Low, 22 March 2012. *

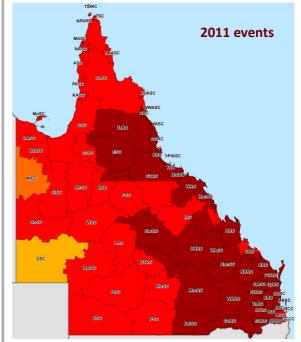
2011 events:

- South West Flooding, April 2011*
- Queensland Monsoonal Flooding Event, 28 February 2011*
- Severe Tropical Cyclone Yasi on 2 February 2011*
- Queensland Flooding and Tropical Cyclones Tasha and Anthony,
 November 2010 to February 2011.*

2007-2010 events managed by the Authority:

- Queensland Monsoonal Flooding and Tropical Cyclones Olga, Neville, Ului and Paul, January to April 2010
- Northern, Central and South West Queensland Flooding,
 22 December 2009 to 8 January 2010
- South West Flooding, 20 25 November 2009
- 2010 South East Queensland Flooding, 9-12 October 2010.
- Queensland Bushfires, September October 2009
- South West Queensland Low and Associated Flooding, September 2010
- South East Queensland Low, May 2009
- Queensland Monsoonal flooding and Tropical Cyclone Charlotte and Ellie, January - February 2009
- Queensland storms and associated flooding, 16-22 November 2008
- South West Queensland flooding, June 2008
- Queensland Monsoonal flooding, February March 2008
- Queensland Monsoonal flooding, January 2008
- South East Queensland East Coast Low, 27 December 2007 7 January 2008
- Central Western Queensland storms and flooding, 22-30 December 2007
- South West Queensland storms and flooding, 23-30 November 2007
- South East and North Coast Queensland East Coast Low, August 2007.





^{*} NPA Events

2.3 Additional assistance measures

The State Government in conjunction with the Commonwealth have activated a range of jointly-funded Category C, Category D and other relief measures to alleviate distress due to the impact of the 2105, 2014, 2013 and 2011 events, summarised as follows:

2.3.1 Betterment fund

On 8 February 2013, the Queensland Government signed the National Partnership Agreement (NPA) with the Commonwealth Government which recognised the need for a more streamlined process for the approval of Betterment funding. The Queensland Government announced a \$40 million commitment to Betterment funding which will match the Commonwealth Government contribution, resulting in the establishment of the \$80 million Betterment Fund.

In August 2013, the Betterment fund was extended beyond its original coverage of LGAs declared for NDRRA assistance for Tropical Cyclone Oswald to also cover LGAs declared for the two additional disaster events that occurred through to June 2013 (Longreach Flood (18 February 2013)) and Central and Southern Queensland Low (25 February to 5 March 2013)). The Betterment fund is available for the restoration or replacement of essential public assets to a more disaster resilient standard than their pre-disaster standard. The intent of betterment is to increase the resilience of communities to natural disasters, while at the same time reducing future expenditure on asset restoration, reducing incidents, injuries and fatalities and improving asset utility during and after disaster events.

Where a damaged asset is approved as a betterment project, the normal cost of restoring or replacing the asset to its pre-disaster standard will continue to be funded under Category B NDRRA and the incremental cost to 'better' the asset to a more disaster-resilient standard will be financed from the Betterment fund. The status of the Betterment fund is set out in Section 3.6 of this report.

2.3.2 Other assistance measures

2015 events (Tropical Cyclone Oswald)

• Community Recovery Package (Category C) - \$5.1 million - Funding to engage community development officers and personal support managers and case workers to aid the recovery of severely affected communities in the local government areas of Rockhampton, Livingstone, Banana, North Burnett and part of Gladstone.

2014 events

 \$1.6 million funding for the additional costs incurred by Cook Shire Council for disaster reconstruction work on the Peninsula Road Network.

2013 events (Tropical Cyclone Oswald)

- Community Recovery Package (Category C) \$5 million Funding for community development officers in the hardest hit communities of Bundaberg and North Burnett, support for mental health services and a flexible fund that assists communities to implement engagement and development activities.
- Clean Up and Recovery program \$10 million Program to assist primary producers to clear debris and restore fencing in the worst affected areas; to maintain workers while income generating activities are reduced and to clear debris from watercourse that poses a hazard to downstream infrastructure and activities.
- **Industry Recovery Officers** \$1.5 million Placement of Industry Recovery Officers to assist business and primary producers recover from flooding.
- Enhanced concessional loans and grants Loans of up to \$650,000 (with a grant component of up to \$50,000) are available to applicants that have suffered extreme damage such that the existing concessional loan and recovery grants under NDRRA category B and C are insufficient to support recovery.
- Environmental Recovery program \$10 million* Program to fund existing programs to conduct flood specific clean up and soil conservation work following the 2013 flooding.
- **Rural Financial Counselling Services \$1.5 million*** Provision of financial planning advice for rural businesses and primary producers to assist in the recovery of local economies following the disaster.
- Other measures \$11.9 million to fund dredging works to restore Bundaberg Port to its pre-2013 flood clearance depths; and \$900,000 to assist Bundaberg Regional Council meet the cost of recovery works for community parks and gardens.

2011 events

- Queensland Local Council Package \$315 million Funding to help local councils repair utilities and infrastructure, and support their efforts in recovering from the floods and Cyclone Yasi. The package comprises two components: \$265 million to fast-track the repair of damaged infrastructure, including the Strengthening Grantham project, Brisbane ferry terminals and Riverwalk; and \$50 million to contribute to regional and remote councils employing people to perform clean-up and repair work.
- Cassowary Coast Support Package \$15 million Funding to restore vital council infrastructure and restore natural vegetation and beach damage in the Cassowary Coast region. Specifically, the Support Package provides for the repair of Dunk Island Jetty, the repair of Clump Point Jetty and the restoration of Cardwell beach foreshore and its natural vegetation.
- **Exceptional Disaster Assistance Scheme** Concessional interest loans of up to \$650,000, with grant component of up to \$50,000, to eligible businesses, primary producers and not-for-profit organisations that suffered extreme damage.

In addition, the State Government and Commonwealth have agreed to an extended Day Labour Trial, which enables councils to deliver restoration works with their own workforce on condition that they provide evidence of savings in both time and cost.

^{*} Non-NDRRA measures funded 50% by the State and 50% by the Commonwealth; Commonwealth share is being delivered directly through existing Commonwealth programs.

Section three: **Program Status**

3.0 Program Status

3.1 Recent developments

During March, the Authority submitted the audited 2013-14 claim for NDRRA financial assistance to the Commonwealth. The Claim acquitted more than \$5.7 billion of eligible expenditure and is the largest in Australia's history. The claim was finalised following the close out and audit of the massive volume of works completed prior to 30 June 2014 on the 2011, 2012, 2013 and 2014 events. The Commonwealth's reimbursement to the State of its share of NDRRA expenditure is dependent on lodgement of the audited claim.

Following Tropical Cyclone Marcia and other disaster events of 2015, the Authority is assisting affected Councils with their progress towards recovery and reconstruction.

With the next milestone nearing for completion of eligible works for the 2013 events, the Authority is focused on delivery of the remaining program of works from Tropical Cyclone Oswald and other events of 2013 by 30 June 2015 and the progression of the 2014 and 2015 events through the damage assessment, submission preparation and approval and delivery phases.

3.2 Combined program status

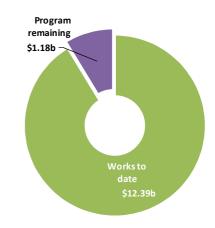
Following the February 2015 NDRRA estimates review process, the estimated program of works for all events actively managed by the Authority (2009 to 2015) has been revised to \$13.57 billion.

The review included preliminary estimates for the 2015 events as well as updated estimates for the 2013 and 2014 events which are currently in the delivery phase. Following lodgement of the 2013-14 Claim, the review also reflects the final eligible costs for the majority of the 2011 and 2012 event works which were completed by 30 June 2014.

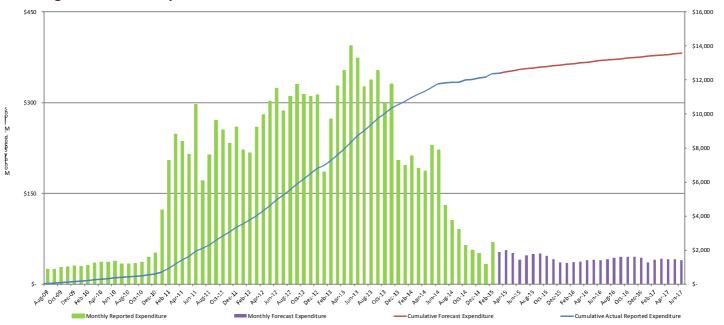
The estimated cost of the damage from the 2015 Events is \$748 million, the damage from the 2014 and 2013 Events is estimated to be \$411 million and \$1.9 billion respectively and the preliminary final cost of the 2012 and 2011 Events is estimated to be \$1.5 billion and \$6.6 billion respectively. The cost of the 2009-10 Events managed by the Authority has been finalised at \$2.4 billion.

Since the last report, the combined program of works for all events managed by the Authority has progressed as follows:

- a cumulative value of \$18.25 billion in submissions have been received by the Authority to 30 April 2015
- a cumulative total of \$18.13 billion has been processed by the Authority to 30 April 2015
- a cumulative value of \$12.39 billion of the revised \$13.57 billion works program (2009 to 2015) has been reported to the Authority as being is in progress or delivered by delivery agents as at 31 March 2015.



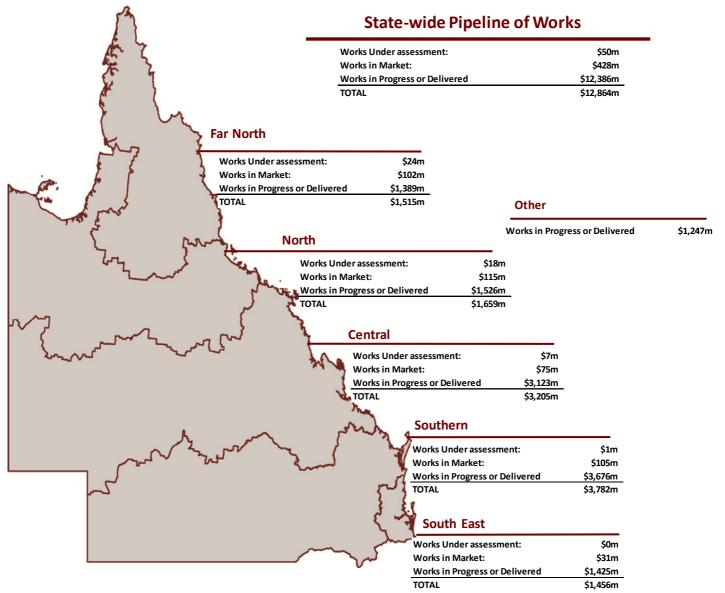
3.3 Program of works expenditure



Source: the Authority - February 2015 NDRRA Estimates Review & 30 April 2015

3.4 State-wide pipeline of works

Following completion of the February 2015 NDRRA estimates review process, the Pipeline of works for events actively managed by the Authority (2009 to 2015) has an estimated program value of \$13.57 billion, the status of which is set out below.



Source: DTMR at 31 March 2015; & Authority at 30 April 2015

Note:

- Works Under Assessment and Works in Market represents data as at 31 March 2015 (DTMR) and 30 April 2015 (LGAs and Other). Works in Progress or Delivered represents spend by delivery agents to 31 March 2015 as reported to the Authority at 30 April 2015. Additional works have been conducted but are yet to be reported to the Authority
- 2. Other encompasses SDAs other than DTMR as well as the 2011 and 2013 Other Assistance.

Pipeline of Works Definitions

Stage	Description
Works under Assessment	Applications for packages which are currently under assessment by the Authority or are awaiting additional information from the applicant.
Works In Market	Estimate of spend remaining on works in progress and packages which have been approved by the Authority and are in the tender or contract process.
Works in Progress or Delivered	Expenditure as reported to the Authority on packages in progress or delivered.

Source: DTMR at 31 March 2015; and the Authority at 30 April 2015

3.5 State-controlled roads and highways

DTMR set up its Transport Network Reconstruction Program (TNRP) to manage the recovery and reconstruction of Queensland's integrated transport system following the damage from natural disaster events in 2010, 2011, 2012 and 2013. For the 2014 events, DTMR is managing the recovery and reconstruction works through its Program Delivery and Operations Branch. The reconstruction program required as a result of 2015 event damage to the State's transport network has not yet been scoped.

To 31 March 2015, DTMR has spent more than \$6.4 billion on recovery and reconstruction of the transport network across the State arising from the natural disaster events that occurred between 2010 and 2015. The transport system includes state-controlled roads, parts paying and the rail network:

ports, navigation aids and the rail network:

Status

- All Queensland Rail lines affected by disaster events have been recovered.
- All ports, navigation aids, jetties and other boating infrastructure damaged by natural disaster events have been recovered.
- DTMR has substantially completed is entire 8,741km road reconstruction works arising from the 2010 to 2013 disaster events with only minor works remaining to be undertaken on some sites.
- DTMR is currently undertaking its 2014 event reconstruction program. Of the 215km of roads forecast to be reconstructed following damage from the 2014 events, 152km of works have been completed and a further 62km is under construction on active works contracts as at 31 March 2015.
- During March 2015, DTMR completed works on 28 kilometres of roads including works on Hughenden-Muttaburra Road in DTMR's Central West District. DTMR also commenced construction on projects on the Burke Developmental Road and Karumba Developmental Road in the North West District during the month.
- DTMR is also currently undertaking recovery works and scoping of its reconstruction program for the 2015 events.



Mossman–Mt Molloy Rd – finished pavement before final trim



TMR. 31 March 2015) Gulf Developmental Road – regrading

(Source: DTMR, 31 March 2015)

3.6 Betterment fund status

The \$80 million Betterment fund is a Category D relief measure available to LGAs that have been declared for NDRRA assistance for the flood, storm and cyclone disaster events that occurred in Queensland in early 2013 for the restoration or replacement of essential public assets to a more disaster resilient standard than their pre-disaster standard.

The Betterment Fund was announced in February 2013 following Tropical Cyclone Oswald which caused damage to many of the assets which had been repeatedly damaged and restored from earlier disaster events. In August 2013, the Betterment fund was extended to also cover LGAs declared for the two additional disaster events that occurred after Oswald through to June 2013 - Longreach Flood (18 February 2013) and Central and Southern Queensland Low (25 February to 5 March 2013).

Betterment projects comprise Category B NDRRA funding for the restoration component of the works, a capped allocation from the Betterment fund for betterment works and Council contributions. Betterment funding is allocated on the basis of the estimated cost of the approved projects. Should the betterment component of a project be delivered for a cost below the capped allocation, then the savings will be returned to the Betterment Fund for allocation to other eligible projects.

Status

- Expressions of Interest (EOI) were received by the Authority from 48 councils with approximately \$1 billion worth of Betterment projects to improve the resilience of infrastructure to natural disasters.
- The Betterment Fund has now been allocated to 232 approved projects across 35 LGAs. Betterment projects include improved bridges, floodways, culverts, levees, water treatment plants and numerous roads across Queensland.
- To date, 161 Betterment projects worth approximately \$99 million, and including \$44 million funding from the Betterment fund, have been reported to the Authority as practically complete. The remaining approved projects are due to be complete by 30 June 2015 and are expected to utilise the remaining funding from the \$80 million Betterment cap.

Section four: **Progress Reports**

4.1 Severe Tropical Cyclone Marcia Recovery Plan

The Recovery Plan has been released to guide the activities which will help ensure that impacted communities recover as quickly as possible from the devastating and widespread effects of Severe Tropical Cyclone Marcia.

The Recovery Plan provides strategic guidance for the coordination and management of recovery, reconstruction and disaster resilience activities and initiatives undertaken by the Queensland Government, local governments, industry and other stakeholders after the event. It also provides strategies to work with affected communities in their recovery process.

The Recovery Plan identifies key recovery tasks, recovery milestones and estimated completion dates of the projects to be undertaken by Queensland Government lead and support agencies over the recovery and reconstruction phase.

Recovery phases

The recovery activities will be undertaken across three broad phases. Phase One is already complete with post-impact recovery activities initiated immediately after the cyclone crossed the coast. Phase Two - Recovery and Reconstruction is now underway and will conclude on 30 June 2017 when NDRRA funding timelines expire for this event, while Phase Three will see any outstanding recovery initiatives transition to agencies to be managed.



Disaster Recovery Coordinators

On 23 February 2015, Acting Commissioner Katarina Carroll, Queensland Fire and Emergency Services was appointed as the interim Disaster Recovery Coordinator for two weeks before Acting Assistant Commissioner Brian Codd, Queensland Police Service took over the rebuilding task. The Disaster Recovery Coordinator coordinates the recovery process for affected areas, and the recovery and reconstruction efforts of government and non-government agencies.

Functional lines of recovery

Functional Recovery Groups (FRG) have been established to lead and coordinate the planning and implementation of State whole-of-government recovery across five lines of recovery. The roles and responsibilities of the FRGs are set out in the Recovery Plan and are summarised below. The following tables also set out the status of the progress of recovery for each FRG as reported by the Department of Infrastructure, Local Government and Planning (DILGP) as at 8 April 2015.

Human & Social

Role

To lead and coordinate the planning and implementation of human and social recovery activities in line with the Recovery Plan.

Key responsibilities

- Provision of strategic advice on human and social recovery issues and services
- Coordination of human and social services to support the recovery effort delivered by state, local and Australian Government agencies, non government organisations (NGOs) and other relevant service providers
- Coordination of financial assistance to eligible applicants for the Personal Hardship Assistance Scheme (PHAS) and Essential Services Safety and Reconstruction (ESSR) Scheme under NDRRA or State Disaster Recovery Arrangements
- Coordination of the provision of personal support, counselling and specialised mental health services and facilitation of the redevelopment of social networks and community infrastructure to strengthen and build resilience.

Progress of recovery

- NDRRA financial assistance of \$14.96 million has been provided to individuals and families under the PHAS and ESSRS - refer opposite
- Community Recovery Referral & Information Centres open at Yeppoon, Rockhampton and Biloela
- Outreach continues in Rockhampton and Yeppoon.
 To date, 4,675 people have been seen on 3,643 outreach visits. There has been 2,732 face to face contact hours and 2,967 referrals to non-government organisations
- Queensland Health is delivering clinical mental health services. Consultation with relevant stakeholders is underway to enhance specialist mental health services in response to an expected increase in service demand in the period following the event.

NDRRA financial assistance to individuals and families

	Paid (\$'000)	People assisted	Applications approved	Under assessment
Immediate Hardship Assistance	\$5,059k	28,103	12,544	-
Essential Household Content Grants	\$1,050k	2,673	1,070	794
Structural Assistance Grants ^{1,2}	\$84k	59	22 paid 65 pending payment	118
ESSR Scheme Grants ^{1,2}	\$8k	21	8 paid 3 pending payment	74
Red Cross Food Vouchers	\$8,762k	42,529	42,327 vouchers	-
Total	\$14,963k			

- 1. Payments may be delayed due to clients deferring payment until completion of relevant contractor works.
- 2. Applications may be delayed due to outstanding documentation required to support application.

4.1 Severe Tropical Cyclone Marcia Recovery Plan (continued)

Economic

Role

To advise the Government on economic impacts and provide information on needs of local government and industry getting the economy back to full production.

Key responsibilities

- Provision of strategic advice on economic recovery issue and services
- Identification of economic impacts and key issue that inform recovery efforts
- Coordinate activities to assist in restoring the economy including assistance business, industry and regional recovery and renewal through targeted support and assistance.

Environment

Role

To guide the Government in achieving sustainable and resilient environmental recovery and coordinate activities which the make best use of resources.

Key responsibilities

- Identification and monitoring of impacts on the environment and the provision of strategic advice to inform recovery efforts
- Coordinate and prioritise the rehabilitation of impacted ecosystems, wildlife, natural resources, cultural heritage values and heritage places
- Consideration of strategies to reduce future impacts on the environment.

Progress of recovery

NDRRA financial assistance to primary producers, small business & not for profits (NFPs) of \$122,226 paid as follows:

		Paid (\$'000)	Applications paid	Under as- sessment
Primary producers	Freight subsidies	\$0.2k	1	1
	Natural Disaster loans	-	-	1
	Category C Grants	\$114k	24	8
Small business/ NFPs	Natural Disaster loans	-	-	4
	Category C Grants	\$8k	2	1

Progress of recovery

- All national parks affected by Tropical Cyclone Marcia have since reopened. Of 77 protected areas affected by the event:
 - 70 parks are fully open
 - 7 parks are partially open.
- Replacement of equipment required to restore a groundwater monitoring site in the Don and Dee Rivers is scheduled for completion in April 2015. Repairs identified to surface water gauging station supporting actions on Mount Morgan Mine site.
- Water quality data for sampling taken during the event is currently being analysed.

Building

Role

To lead, coordinate and action temporary accommodation solutions for displaced people; repair and reconstruct state building assets; and provide building advisory services to support community recovery.

Key responsibilities

- Facilitation of solutions to address immediate and longer-term temporary accommodation needs of community members and the recovery workforce
- Assessment and coordination of the repair and restoration of State public buildings
- Support and provide advice to the recovery supply chain including contractors, subcontractors and material suppliers.

Roads and Transport

Role

Coordinates the efficient and effective delivery of road and transport recovery activities.

Key responsibilities

 Deliver the state-controlled roads and transport response and reconstruction, including assessing damage, prioritising and delivering recovery and reconstruction activities and considering resilience and disaster mitigation measures as part of the works.

Progress of recovery

Recovery complete

- 97 of 98 emergency housing assistance requests have been finalised with the remaining request being managed as part of usual business processes
- All 1,273 units of damaged social housing accommodation have been repaired
- All 137 damaged government assets have been restored to service
- QBCC, the Insurance Council of Australia and Industry Groups continue to support the recovery of impacted communities through facilitation of advice and dissemination of information

Progress of recovery

- DTMR districts are currently responding with emergent repairs and detours where necessary
- All damaged roads have reopened or have alternative access routes in place
- The majority of reconstruction works arising from the 2015 events are expected to planned, designed and let to market by late 2015

(Source: DILGP, 8 April 2015)

4.2 Program spotlights

Brisbane City Council Ferry Terminals update

The January 2011 floods damaged all of Brisbane City Council's CityCat and City Ferry terminals. To return service as soon as possible, Council replaced the seriously damaged terminals with temporary terminals.

Seven temporary terminals were built to pre-flood standards meaning that in the event of another major flood, it was likely it would need to be rebuilt again.

Works to replace the terminals with more resilient, permanent structures are being delivered as part of a special (Category D) funding package. The design of the new terminals integrates technical innovation, improved accessibility for all passengers and flood resilience.

The replacement ferry terminals are located at The University of Queensland (St Lucia), Regatta (Toowong), North Quay (CBD), Maritime Museum (South Brisbane), QUT Gardens Point (CBD), Holman Street (Kangaroo Point) and Sydney Street (New Farm).



QUT Gardens Point terminal opened on 14 April 2015



Sydney Street terminal gangway installation



Waiting area works at North Quay terminal



Pontoon fabrication works at North Quay terminal



 ${\it Piling works underway at Holman Street terminal}$



Timber works underway at UQ CityCat terminal

Status of works

Two ferry terminals have now opened with the five remaining well progressed through construction.

Following the opening of the **Regatta** terminal on 25 March, **QUT Gardens Point** terminal completed and opened on 14 April 2014.

All other ferry terminal works are underway and are being delivered by McConnell Dowell Constructors.

The next terminals scheduled for completion are **Sydney Street** and the new **University of Queensland (UQ)** CityCat terminals. Both terminals are expected to open in May 2015, weather permitting, with the pontoon and gangways now installed and final fitout and landside works nearing completion.

Marine works commenced in mid-April 2015 at the **Holman Street** terminal site with all piles installed by month-end. Works on the waiting area have now commenced concurrent with the ongoing fabrication of the gangway and pontoon.

Works on the waiting areas for the **North Quay** terminal is also underway. Following recommencement of works on the **Maritime Museum** terminal in March 2015, works on waiting area and walkway structure works are underway and landside works are approximately 90% complete.

The Holman Street, North Quay and Maritime Museum terminals are all on schedule to open in June 2015.

4.2 Program spotlights (continued)

South East Queensland Low 30 April to 1 May 2015







From 30 April through to 1 May 2015, large parts of South East Queensland were inundated with heavy rainfall and flash flooding as a result of a low pressure weather system across the area.

The weather event saw some areas receive more than 300mm of rain in less than three hours with widespread flooding causing inundation to houses and businesses and disruption to infrastructure and transport systems. In Caboolture alone, more than 200 roads were closed at the height of the event and tragically five lives were lost in the floodwaters.

To date, more than 500 houses, businesses and community facilities across the affected region have been identified as damaged with almost half of these considered uninhabitable. Damage assessments to infrastructure are ongoing.

In the wake of the event, the Queensland Premier announced the activation of State Disaster Relief Arrangements (SDRA) to provide emergency financial support to affected communities within Brisbane City Council, Logan City Council and Moreton Bay Regional Council areas.

The SDRA is an all hazards relief program that is 100% State funded. The SDRA measures activated include personal hardship assistance payments to affected individuals and families and counter disaster operations relief.

Authority staff assisted the Queensland Fire and Rescue Service (QFES) with rapid damage assessments on residential, commercial and industrial infrastructure in the immediate aftermath of the event. The Authority's regional liaison officers were also on-hand to offer support and advice to affected councils with technical and NDRRA advice during and after the event.

Left: Flooding in Carina, Brisbane (top), Queensland Rail workers assessing damage to rail lines at Elimbah (middle) and property damage from flash flooding at Deception Bay (bottom).

(Photos courtesy abc.net.au)

4.2 Program spotlights (continued)

Logan City Council/Brisbane City Council Johnson Road, Forestdale

Logan City Council and Brisbane City Council have worked together to repair a one-kilometre flood damaged section of Johnson Road at Forestdale which was damaged in the 2013 flood event.

The \$1.3 million project repaired the section of Johnson Road between Stapylton Road and Dickman Road at Forestdale, a residential suburb on the border of Logan City Council and Brisbane City Council.

Logan City Council approached Brisbane City Council about providing complementary funding to upgrade the road while the eligible NDRRA restoration works were being performed.

Brisbane City Council agreed to match Logan City Council's complementary contribution of approximately \$180,000 each to fund a pavement depth increase and road widening works.

As Johnson Road is a high-use road, the decision was made to perform the works at night to minimise traffic disruptions.

Brisbane City Works was the contractor on the project that started on 13 April 2015 with works due for completion during May 2015.

Top: Damage to Johnson Road, Forestdale

Bottom: a section of completed works on Johnson Road, Forestdale.









Damage to (top); and following completion of works (bottom) on Burke

Developmental Road

DTMR Key stretch of Burke Developmental Road reconstructed

The Burke Developmental Road links the gulf country to the Flinders Highway at Cloncurry and is an important access route

for the gulf towns of Normanton, Karumba and Kowanyama.

Running for 655km through the north-west of the State, the road services the surrounding mining and livestock industries and has increasing volumes of caravan traffic during the tourist season. The Burke Developmental Road also enables residents of Indigenous communities and cattle stations to access community services at Normanton such as health care, police and an all-weather airstrip.

Following Tropical Cyclone Fletcher in February 2014, \$2.9 million was committed to reconstruct and repair 17km of the Burke Developmental Road.

DTMR commenced reconstruction works in October 2014. Works including gravel re-sheeting, heavy formation grading, and silt and debris removal were completed in December 2014.

The Burke Developmental Road works are part of approximately \$14 million committed to 2014 event works in DTMR's North West district to support the recovery of the regional economy by ensuring major industries including tourism, agriculture, resources and construction can continue to operate efficiently across the region.

Section five: Communications

5.0 Communications

The Authority is focused on building stakeholder confidence in the reconstruction by ensuring consistent and regular communication of public information.

5.1 Communicating progress

Media analysis

There has been a total of 282 media items in April 2015 (118 print – 42%, 39 TV – 14%, 125 radio – 44%), which reached a cumulative audience of over 4.7 million people, with the focus this month being on possible changes to the NDRRA and the ongoing recovery efforts from Tropical Cyclones Marcia and Nathan.

There were media mentions for regions recovering from the current and previous natural disaster events, including articles in The Australian Financial Review, Beaudesert Times, Bundaberg Guardian, Cairns Post, Capricorn Coast Mirror, Central and North Burnett Times, Central Telegraph, City North News, Cooktown Local News, The Courier-Mail, Daily Mercury, Fraser Coast Chronicle, Gatton Lockyer Brisbane Valley Star, Gladstone Observer, Gympie Times, Herbert River Express, Innisfail Advocate, News Mail Bundaberg, North Queensland Register, Port Douglas & Mossman Gazette, Queensland Country Life, Rockhampton Morning Bulletin, South Burnett Times, Toowoomba Chronicle, Townsville Bulletin, and the Tully Times; TV coverage on Sky News, the ABC, Nine, WIN and Seven networks throughout the State; and radio mentions on ABC Radio Queensland, Radio National, 4RO Rockhampton, 4WK Toowoomba, 4BC, 4CA Cairns, 4KZ Innisfail, and Zinc FM.

Also making news this month was the completion of Brisbane City Council's new CityCat ferry terminal at QUT, potential Category D projects for Rockhampton Regional Council and Livingstone Shire Council, and the official opening of the Garnet Lehmann park detention basins in Toowoomba. These three topics saw articles in the City North News, Morning Bulletin, and the Toowoomba Chronicle, as well as TV and radio mentions on the ABC, Channel 10, ABC Radio Queensland, and 4WK Toowoomba.

Engagement activities

On 1 and 2 April 2015, Queensland Deputy Premier and Minister for Infrastructure, Local Government and Planning Jackie Trad and Authority Chief Executive Officer, Frankie Carroll visited Far North Queensland and met with the Mayors, Councillors and staff from Cook Shire Council, Hope Vale Aboriginal Shire Council and Pormpuraaw Aboriginal Shire Council to discuss NDRRA matters and inspect damage from Tropical Cyclone Nathan.

On 14 April 2015, **Deputy Premier Trad** joined Federal Member for Brisbane Teresa Gambaro and Brisbane City Council Lord Mayor Graham Quirk in opening the upgraded ferry terminal at the Queensland University of Technology at Gardens Point.

On 22 April 2015, **Deputy Premier Trad** attended the Local Government Association of Queensland (LGAQ) Financial Summit in Brisbane. The Deputy Premier discussed a variety of topics including the reconstruction effort.

Communications

There are a number of methods available to the public to communicate with the Authority.

The Authority's website provides information to the public and continues to be enhanced with ongoing updates, including information about Betterment projects and current recovery efforts. There have been a large number of visits to the website since it was launched on 18 February 2011. At 30 April 2015, total website visits amounted to 462,794 - a 1% increase since last month. (See Figure 5.1.1)

In April, the Authority received an additional 28 calls to its dedicated hotline and 176 additional pieces of written correspondence were received. (See Figure 5.1.2)

Fig. 5.1.1 Website traffic

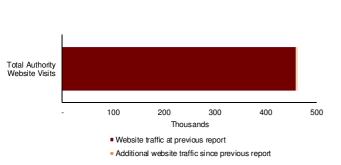
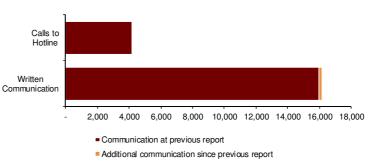


Fig. 5.1.2 Communications



(Source: the Authority at 30 April 2015)

5.2 Media reports

Premier's commitment to Cook Shire confirmed

COOK Shire Mayor Peter Scott has said a flying visit from Queensland Premier An-nastacia Palaszczuk last week has reiterated the State Government's commitment to Cook Shire.

resum so noid a public meeting in the near future.

"Cook Shire Council is held in very high esteem by the government as a progressive forward-thinking council, and the visit by the Premier yesterday, and Treasurer Curis Pitt and Minister for Police and Emergency Services Jo-Ann Miller last week really emphasised that support," Mayor Scott said.
"My Palacendar Services Services Jo-Man Miller last week really emphasised that support," Mayor Scott said.

emphasised that support," Mayor Scott said,
"Ms Palaszczuk apologised for not having time for a public meeting, but has promised to come back and hold one."
The Mayor and Premier discussed the issue of former Labor MP and now Independent Member for Cook Billy Gordon, who resigned from the Labor Party on Monday for failure to disclose his criminal history. "My main concern is that we have effective representation in State Parliament," Mayor Scott.

Timber bridges on the way out



Cooktown Local News, 9 April 2015

Ferry terminal at QUT opens

QUEENSLAND University of Technology students will be the biggest beneficiary of Brisbane City Council's newest ferry terminal. The flood-resilient QUT

Gardens Point ferry minal is now open and has replaced the former struc-ture damaged in the 2011

Lord Mayor Graham Quirk said it was a part of the council's \$100 million dollar revamp of Brisbane's

ferry network.

"This new terminal will hugely benefit the thousands of students heading to and from the campus daily, with QUT also providing more than \$925,000 to construct an access pathway through the existing car park under the Riverside Expressway, and install el-evated walkways," Cr Quirk

QUT Vice-Chancellor Professor Peter Coaldrake said the new terminal would provide reliable access to the campus and would link peo-ple to a range of sites includ-ing the Gardens Point Theatre, QUT Art Museum

and Old Government House.
The temporary terminal
will continue to be used by
the CityHopper while North

23 April 2015



City North News,

THE number of timber bridges in Scenic Rim is in sharp decline after council replaced six old wooden bridges across the region in a record 12 months. Kreiderman bridge at Beaudesert, Edward O'Neill Bridge at Undullah, Newman Bridge at Dardington, Gorge Creek Bridge at Biddaddaba, Bruxner Bridge at Tamrookum and Villis Bridge at Tamrookum and Villis Bridge at Tamrookum and Villis Bridge at Tamrookum and Priga at Tamrookum and Villis Bridge at Tamrookum and Julis Bridge at Tamrookum and Villis Bridges in 2 more replaced since April 2014.

The replacement of the six bridges is a record for council, according to Mayor John Brent who says council has not replaced more than three bridges in 1 Canungra is also in progress and is expected to be completed by the end of the 2014-15 financial year.

The Gorge Creek, Villis, Gelger and Murphy bridges are being funded through the joint state and common-neuts (NDRA) stater Relief and Recovery Arrangements (NDRA). Set Patelle and Recovery Arrangements (NDRA).

Cr Brent said the completion and progress of bridge replacements in the past 12 months cost nearly \$7 million.

"It has certainly been a record period for this council."

Jion.

"It has certainly been a record period for this council, and I would suggest a milestone historically also, to deliver six new bridges within I2 months," he salo, to deliver six new bridges within I2 months," he salo, "Our long-term bridges strategy has a focus on renewing our ageing timber bridges, some of which date whomere than 60 years, with more resilient concrete or steel structures.

"Concrete or steel provide greater longevity and lower aintenance which is a great outcome for the communi-

ty."

Cr Brent said reducing the number of timber bridges was significant for the region.

"Council is responsible for 135 bridges across the region and since 2011 we have reduced the number of timber bridges on that list from 97 to 88," he said.

Beaudesert Times, 8 April 2015

Marcia recover money continues

THE Australian and Queensland governments announced a further \$5.1 million Community Recovery Fund to support communities affected by Cyclone Marcia. The fund would be used in Rockhampton, Livingstone, Banana, North Burnett and Gladstone, Flynn MP Ken O'Dowd said the Federal Government had already assisted with Category C grants of up to \$25,000.

Gladstone Observer, 24 April 2015

Repairs done

GYMPIE Regional Council has finished infrastructure repairs as part of the Natural Disaster Relief and Recovery Arrangements.

Work to repair flood-damaged road infrastructure, including Manumbar Rd, Manumbar and Pearce Rd. Goomeri.

The works addressed damage suffered during the 2011 and 2013 flood events



Determination secures flood assistance for businesses

BANANA Stille Dusiness affected by the February flood have been granted eligibility to Category C disaster relief assistance Banana Shire Mayor Ron Carige said he was notified of the decision earlier this

eek. "This is a great outcome r local businesses affected r the flood," Cr Carige

by the flood," Cr Carige said.
"Livingstone and Rockhampton businesse received their eligibility several weeks ago but Banana Shire was set to miss out

CS Livingstone and Rockhampton businesses received their eligibility several weeks ago but Banana Shire was set to miss out.

unrealistic.
"Only half of the shire was affected by the floor work by the state
Government we managed t
secure eligibility for
businesses in and the
Callide Valley."
There are more than 80
small businesses in the
shire affected by the
February flood.
Those affected will now
eable to access \$25,000 in
funding for businesses wit
structural damage.

Central Telegraph Biloela, 2 April

Council launches business recovery plan for TC Marcia

COUNCI Iduntifies Dustine
LOCAL businesses are set to
bounce back better, bolder
and braver as the long-term
recovery phase following
Cyclone Marcia begins.
Rockhampton Mayor
Margaret Strelow yesterday
announced the launch of
Rockhampton Radional

Rockhampton Regional Council's Cyclone Marcia Business Recovery and

Resilience Plan. Cr Strelow said the plan was the beginning of the

town's economic recovery.

"This document is looking forward in what we need to

achieve," she said.
"It talks about the things we need to do to build resilience in our business community.

community.

"It's deliberately vague about who's doing what but we just need to know that these things are going to be done to make sure if this were to happen again, the impacts are not as great.
"Our long-term recovery is going to be tied to every individual question their productions."

individual getting their shoulder to the wheel.

"It was Eisenhower who said Plans are nothing, planning is everything, and for every business to go through that thinking

process is critical."
Cr Strelow said the recovery could take up to "There are businesses still struggling but this

document helps map out what we can do to encourage them to be the best they can. "When this disaster hit

us, council was in the best condition and we are already on a journey of reducing debt and looking leaner than we have been for a long time."



Morning Bulletin 8 April 2015

Investigations start Monday

ROCKHAMPTON Regional Council has advised that engineering investigations and survey activities will commence along Pilbeam Dve. Mount Archer, as of Monday. Pilbeam Dve suffered significant damage from Cyclone Marcia and a number of landslips and areas of erosion will be surveyed over the next nine weeks.

The investigations consist of identification inspection and detailed assessment inspection.

progress, council is asking residents to exercise caution and drive slowly to minimise the risk of accidents.

Council will endeavour to keep delays to a minimum; however minor traffic delays may

They are also asking people not to park vehicles on the road while work is being undertaken People should also

obey all signs and traffic controller directions. The activities will be

subject to weather Morning Bulletin,

25 April 2015

\$5m more for Marcia

recovery

A FURTHER \$5.1 million in A FURTHER \$5.1 million in Category C Community Recovery Funding has been delivered to Central Queensland to support communities affected by Cyclone Marcia. Federal Member for Capricornia Michelle Landry and Federal

Landry and Federal Member for Flynn Ken O'Dowd welcomed confirmation the Australian and Queensland governments would deliver the funds for the cyclone

recovery.
The fund, which falls under the Natural Disaster under the Natural Disaster Relief and Recovery Arrangements, will be used to help the areas of Rockhampton, Livingstone, Banana, North Burnett and Cledstone

Gladstone. It will include community development officers placed within each local government area to drive the development of

that will restore the economic and social fabric

of these communities. It will also include at will also include general counselling case workers to help identify personal and wider community needs to support medium to long-term community recovery.

"The ongoing effects of "The ongoing effects of the cyclone will continue to be felt for a long time and I welcome this additional support, which will significantly support the role of local government," Me Landry said Ms Landry said.

Mr O'Dowd said the cyclone was "a big blow" for

cyclone was "a big blow" for the area.
"Our Federal Government has already assisted with Category C grants of up to \$25,000 for eligible primary producers and small producers and small business and this latest announcement is the third element of Category C assistance targeting the community," he said.

Morning Bulletin, 23 April 2015

Kingsthorpe bridge taking shape

mid-year.

Infrastructure Services committee chair, Cr Carol Taylor said construction work on the new Kingsthorpe-Haden Road

lanned.

Cr Taylor said the new tructure should be ompleted by early June, reather permitting.

"Traffic will remain on the existing road until the

"Until the project is finished, motorists are asked to follow all traffic control measures and observe speed

industry during the construction period by using local materials and suppliers wherever possible," Cr Taylor said.

"Council thanks all affected residents and motorists for their patience

Oakey Champion, 8 April 2015



Levee bank repairs to hold back creek

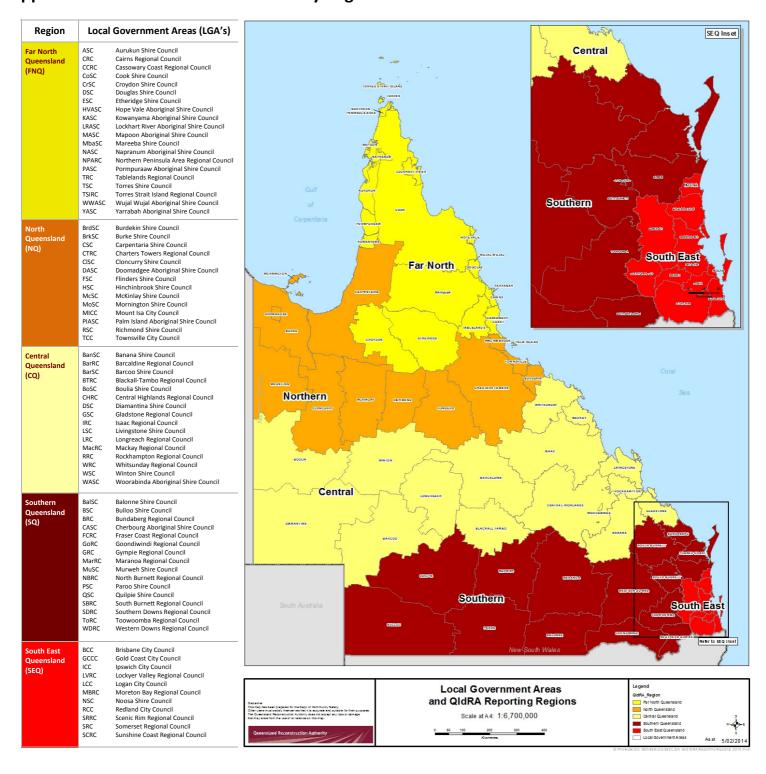
regained at a cost of more than \$2.50 media. The application of the property o



Bundaberg Guardian, 8 April 2015

Appendices

Appendix A: Local Government Areas by Region



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