

**Our vision:** Make Queensland the most disaster resilient state in Australia.

**Our purpose:** Enable recovery and build resilience to disaster events within our communities.

### Enable rapid recovery of disaster impacted communities

- Ensure the delivery of responsive disaster recovery services for communities in partnership with local government and state agencies
- Support and build the capacity and capability of local governments and state agencies to enable them to recover more rapidly following events
- Manage the delivery of key disaster recovery projects administered by QRA
- Ensure that state and local recovery plans are prepared and delivered for significant events.

**Measures of success**

- Improved disaster management plan ratings for relief and recovery
- Implementation of a 'Recovery Information Hub' on QRA website prior to the 2019-20 disaster season
- 100 per cent delivery of key recovery projects within required timeframes.

### Deliver best practice administration of public reconstruction and resilience funds

- Manage and coordinate Queensland's program of recovery and reconstruction within disaster-impacted communities to ensure timely reconstruction and to achieve value for money
- Coordinate the Queensland Government's transition from Natural Disaster Relief and Recovery Arrangements (NDRRA) to Disaster Recovery Funding Arrangements (DRFA)
- Coordinate delivery of disaster resilience-building funding programs, including the Queensland Disaster Resilience Fund (QDRF) and 2019 Betterment Fund in accordance with the state wide funding framework focused on maximising resilience outcomes.

**Measures of success**

- 100 per cent reimbursement of applicable NDRRA and DRFA funding to Queensland
- 100 per cent completion of reconstruction and resilience projects within required timeframes.

### Lead coordination of resilience policy and activities in Queensland

- Deliver on the Queensland Strategy for Disaster Resilience through implementation of *Resilient Queensland 2018-2021: Delivering the Queensland Strategy for Disaster Resilience* (Resilient Queensland)
- Promote use and retention of evidence-based research, data and analytics to inform policy that enhances local and state wide disaster resilience
- Coordinate delivery of disaster resilience-building activities, including Get Ready Queensland, QDRF, the Brisbane River Strategic Floodplain Management Plan (BRSFMP) and improvements to Queensland's flood warning infrastructure network
- Increase public awareness to ensure communities are prepared for future disaster events.

**Measures of success**

- 100 per cent Implementation of the Queensland Strategy for Disaster Resilience (Resilient Queensland) by 30 June 2021
- Increase in the Queensland population's awareness of disaster preparedness through Get Ready Queensland campaign
- Implementation of the BRSFMP within required timeframes
- 100 percent Implementation of funded Flood Warning Infrastructure Network plans within required timeframes.

### Engage and empower our workforce to deliver on QRA's vision

- Actively promote and support our culture which focuses on delivering results, having a strong purpose, and the caring, learning and enjoyment of our people at work
- Value our people's contribution
- Support our people's career development and technical capability
- Keep our people safe and well
- Embrace and support diversity and inclusivity.

**Measures of success**

- Improved workforce satisfaction
- All QRA staff have active Performance Development Agreements (PDAs) in place and assessed bi-annually that are aligned with QRA's objectives, culture and values.

QRA contributes to the Government's objectives under *Our Future State: Advancing Queensland's Priorities to:*



**Create jobs in a strong economy** – through assisting local communities to recover sooner from disasters



**Keep communities safe** – through developing effective disaster recovery and resilience policy and supporting local governments to build resilience into their disaster preparedness and reconstruction programs



**Be a responsive Government** – through providing responsive and integrated services to the communities before, during and after natural disasters.

**Our key risks**

- If QRA fails to meet the requirements and timeframes for compliant DRFA claims to Commonwealth Government, it could result in a loss of funding to the state.
- QRA risks failure to deliver responsive and agile services should there be a catastrophic disaster event across a geographically-diverse area
- QRA risks not being able to recruit and retain sufficient staff to meet its objectives due to the scale and intensity of a catastrophic event
- QRA risks developing policies and programs that fail to deliver the anticipated benefits to communities or the state

**Our opportunities**

- Develop and deliver state-wide programs that will reduce the impact of future disaster events to communities and enhance disaster preparedness
- Greater alignment with locally-led efforts to improve resilience and mitigation outcomes for Queensland
- Best practice data management for better resource allocation and disaster management response, recovery and building resilience outcomes
- A workplace that has a positive culture and strong values that people want to be a part of.

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