RURAL RESIDENTIAL RECOVERY PROGRAM



Help is here.

If your rural residence was affected by the 2018 central Queensland bushfires, you may be eligible for assistance of up to \$10,000 to help pay for clean-up activities, damages or losses that are beyond the vicinity of your residential dwelling. This includes, but is not limited to, the removal and disposal of debris, damaged material and deceased livestock, and repairing or replacing of fodder, fencing and essential water infrastructure.

The Commonwealth and Queensland Governments have jointly funded up to \$1.5 million under the Disaster Recovery Funding Arrangements for the Rural Residential Recovery Program. We are urging you to apply for assistance.

View the reverse side of this document to see if you are eligible.

It's okay to ask for help.







CRITERIA

You are the owner and/or tenant of a *rural residential property* and have suffered direct damage from the 2018 central Queensland bushfires

<u>NOTE:</u> To be eligible for assistance you must live or own property, but not receive the majority of your income from primary production, within one of the following suburbs:

ALTON DOWNS [4702], AMBROSE [4695], BAFFLE CREEK [4674], BLUE MOUNTAIN [4737], BLOOMSBURY [4799], BRACEWELL [4695], BROKEN RIVER [4757], CAMPWIN BEACH [4737], CAPTAIN CREEK [4677], CARMILA [4739], THE CAVES [4702], CREDITON [4757], DALRYMPLE HEIGHTS [4757], DEEPWATER [4674], EUNGELLA [4757], FINCH HATTON [4756], GRACEMERE [4702], KABRA [4702], MACHINE CREEK [4695], MOUNT LARCOM [4695], NETHERDALE [4756], NINE MILE [4702], OYSTER CREEK [4674], RULES BEACH [4674], SARINA BEACH [4737], STANWELL [4702], TAUNTON [4674], WINFIELD [4670]

NOTE: The rural residential property must be two hectares or larger

You have personally faced costs for clean-up activities, losses or damages beyond the vicinity of your residential dwelling

You have a record of tax invoices and proof of payments for clean-up activities, losses or damages that collectively exceed \$250

<u>OR</u>

You have quotations for clean-up activities, losses or damages that collectively exceed \$250

You have not received, or are entitled to receive, assistance under the Disaster Recovery Funding Arrangements, or preceding disaster recovery \Box programs, in the capacity of a primary producer or small business owner

You have not received, or are entitled to receive, a payment under a policy of insurance $\hfill \square$

If you satisfy all of the above criteria, you are likely to be eligible for assistance

Successful applicants will be reimbursed for 100% of eligible costs incurred, up to the maximum funding assistance amount of \$10,000 subject to the availability of funding.

Application forms are available for download on *https://www.qra.qld.gov.au/rural-residential-recovery-program* or can be collected from your regional council branch*. Completed applications must be returned by postal mail or email to the addresses specified on the application form. All supporting documentation as requested on the form must be enclosed with your application. The deadline to apply for this assistance is 31 December 2019.

For further information free call 1800 733 111.

* Hard copy application forms are available at Bundaberg, Gladstone, Isaac, Livingstone Shire, Mackay and Rockhampton regional council branches.





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RURAL RESIDENTIAL RECOVERY PROGRAM

APPLICATION FORM

PLEASE COMPLETE IN CAPITAL LETTERS USING A BLACK PEN AND WRITE CLEARLY TO AVOID DELAYS IN THE PROCESSING OF YOUR APPLICATION.

PERSONAL DETAILS					
FAMILY/ SURNAME:					
GIVEN NAMES:					
SEX:	DATE OF BIRTH:				
MOBILE:	HOME:				
EMAIL ADDRESS:					
AFFECTED ADDRESS:					
SUBURB:	POSTCODE:	STATE:			
PLEASE PROVIDE AN ADDRESS FOR CORRESPONDENCE IF DIFFERENT FROM THE AFFECTED ADDRESS:					
PLEASE INDICATE IF YOU REQUIRE A REFERRAL FOR TIME FINANCIAL COUNSELLING AND/OR TO PSYCHOLOGICAL ASSISTANCE <u>NOTE:</u> This will not affect the outcome of your application					
INCOME AND PROPERTY DETAILS			TICK IF APPLICABLE		
YOU DO NOT RECEIVE THE MAJORITY OF YOUR INCOME FROM PRIMARY PRODUCTION WITHIN ANY OF THE FOLLOWING SUBURBS: ALTON DOWNS [4702], AMBROSE [4695], BAFFLE CREEK [4674], BLUE MOUNTAIN [4737], BLOOMSBURY [4799], BRACEWELL [4695], BROKEN RIVER [4757], CAMPWIN BEACH [4737], CAPTAIN CREEK [4677], CARMILA [4739], THE CAVES [4702], CREDITON [4757], DALRYMPLE HEIGHTS [4757], DEEPWATER [4674], EUNGELLA [4757], FINCH HATTON [4756], GRACEMERE [4702], KABRA [4702], MACHINE CREEK [4695], MOUNT LARCOM [4695], NETHERDALE [4756], NINE MILE [4702], OYSTER CREEK [4674], RULES BEACH [4674], SARINA BEACH [4737], STANWELL [4702], TAUNTON [4674], WINFIELD [4670]					
THE AFFECTED PROPERTY IS TWO HECTARES OR LARGER					
WHAT IS YOUR CONNECTION WITH THE AFFECTED PROPERTY: OWNER OWNER & TENANT TENANT					
IF YOU ARE THE OWNER OF THE AFFECTED PROPERTY, PLEAS RATES NOTICE).	E ATTACH PROOF OF PROPERTY	OWNERSHIP (E.G.			
IF YOU ARE THE OWNER AND/OR TENANT OF THE AFFECTED PROPERTY, PLEASE ATTACH PROOF OF RESIDENTIAL ADDRESS (E.G. COPY OF CURRENT DRIVER'S LICENCE, UTILITY OR PHONE BILLS – MUST SHOW YOUR NAME AND STREET/ ROAD ADDRESS OF AFFECTED PROPERTY).					
IF YOU ARE NOT THE OWNER OF THE AFFECTED PROPERTY, PLEASE ATTACH A LETTER FROM THE LANDHOLDER AUTHORISING THIS APPLICATION AND THEIR PROOF OF PROPERTY OWNERSHIP (E.G. RATES NOTICE).					
BRIEFLY DESCRIBE WHAT IMPACT THE DISASTER HAS HAD ON THE RURAL RESIDENTIAL PROPERTY:					



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GUIDELINES [READ THIS SECTION PRIOR TO PROCEEDING WITH THIS APPLICATION]

i) Please specify the cost of clean-up activities, damages or losses incurred as a direct result of the 2018 central Queensland bushfires, and documentation you have attached with this application to support your claims.

ii) You must supply either an invoice and proof of payment document, or a quotation, for each claim that you are making.

iii) All invoices, proof of payments and quotations must be addressed to the applicant on this form.

iv) All invoices, proof of payments and quotations must be dated after 22 November 2018.

v) All invoices and quotations must clearly state the supplier's name, ABN and contact information.

vi) Proof of payment can be provided in the form of a receipt or screenshot from your online bank clearly showing your name, account number, date and payment amount.

vii) This application will not be processed without all necessary supporting documentation.

viii) Any hardcopy documentation submitted with this application will not be returned to you.

ix) You must retain a copy of all supporting documentation until 31/12/2020.

x) Only one application can be submitted per person per affected address.

xi) Please submit this form and all supporting documentation in *only one* email or letter – do not submit multiple times or send documentation separately.

xii) If you are sending an email, please ensure that your supporting documents are in a compressed .jpeg or .pdf format and do not exceed 25MB collectively.

xiii) If you are successful in receiving funding assistance for a claim based on a quotation, you must provide a proof of payment document within six months of receiving funding assistance to verify that funds have been expended in accordance with your claims.



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DETAILS OF CLAIM					
SPECIFY CLEAN-UP ACTIVITIES, DAMAGES OR	YOU HAVE ATTACHED EITHER OF THE FOLLOWING:				
LOSSES INCURRED AS A CONSEQUENCE OF THE 2018 CENTRAL QLD BUSHFIRES	INVOICE AND PROOF OF PAYMENT	QUOTATION	AMOUNT CLAIMED (\$)		
REMOVAL AND DISPOSAL OF FIRE-RELATED DEBRIS, DAMAGED GOODS AND MATERIAL					
REMOVAL AND DISPOSAL OF DECEASED LIVESTOCK FROM THE PROPERTY				_	
REPAIRING OR REPLACING FENCING					
REPAIRING OR REPLACING ESSENTIAL INFRASTRUCTURE (<i>E.G. SHED</i>)					
REPAIRING OR REPLACING ESSENTIAL WATER INFRASTRUCTURE (<i>E.G. WATER TANK</i>)				_ 1≣	
REPLACEMENT OF FODDER OR OTHER ANIMAL FEEDSTUFFS					
OTHER (PLEASE SPECIFY):					
OTHER (PLEASE SPECIFY):					
OTHER (PLEASE SPECIFY):					
OTHER (PLEASE SPECIFY):					
TOTAL AMOUNT CLAIMED (\$)					
DECLARATION					
BY SUBMITTING THIS APPLICATION YOU DECLARE THAT:					
 ALL INFORMATION THAT YOU HAVE PROVIDED WITHIN THIS APPLICATION IS TRUE. ALL SUPPORTING DOCUMENTATION THAT YOU HAVE ENCLOSED WITH THIS APPLICATION IS LEGITIMATE. YOU HAVE NOT RECEIVED, OR ARE ENTITLED TO RECEIVE, ASSISTANCE UNDER THE DISASTER RECOVERY FUNDING ARRANGEMENTS OR PRECEDING DISASTER RECOVERY PROGRAMS, IN THE CAPACITY OF A PRIMARY PRODUCER OR 					
SMALL BUSINESS OWNER. 4. YOU HAVE NOT RECEIVED, OR ARE ENTITLED TO RECEIVE, A PAYMENT UNDER A POLICY OF INSURANCE.					
5. YOU GIVE PERMISSION FOR YOUR PERSONAL INFORMATION TO BE COLLECTED AND USED AS SET OUT IN THE PRIVACY COLLECTION NOTICE.					
6. YOU GIVE PERMISSION FOR THOSE ASSESSING YOUR APPLICATION TO CONTACT THIRD PARTY ORGANISATIONS TO VERIFY THAT THE INFORMATION YOU HAVE PROVIDED IS TRUE AND LEGITIMATE.					
7. YOU GIVE PERMISSION FOR FOLLOW-UP AUDITS TO BE CONDUCTED AND FURTHER SUPPORTING DOCUMENTATION TO BE REQUESTED AS NECESSARY.					

8. YOU ACKNOWLEDGE THAT FAILURE TO EXPEND FUNDS IN ACCORDANCE WITH YOUR CLAIMS MAY RESULT IN ACTION BEING TAKEN AGAINST YOU BY THE FUNDING BODIES.

9. YOU ACKNOWLEDGE THAT ANY FUNDING IS PROVIDED AT THE ABSOLUTE DISCRETION OF THE ASSESSMENT AND FUNDING BODIES AND YOU ACKNOWLEDGE THAT YOU HAVE NO RIGHTS AND NO CAUSE OF ACTION AGAINST AUSTRALIAN RED CROSS OR THE FUNDERS.

SIGNED	DATE
FULL NAME	
(PRINT)	

PLEASE SEND THIS FORM AND ALL SUPPORTING DOCUMENTATION VIA POSTAL MAIL TO:

EMERGENCY SERVICES - CQ BUSHFIRES, PO BOX 1822, MILTON QLD 4064 OR VIA EMAIL TO: CQBUSHFIRES@REDCROSS.ORG.AU



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PRIVACY COLLECTION NOTIFICATION AUSTRALIAN RED CROSS SOCIETY

Personal information (including sensitive information) is collected by Red Cross from you when you complete this form. Red Cross needs to collect this information in order to process your application for assistance from the Commonwealth and Queensland Governments following the 2018 central Queensland bushfires.

Red Cross will only collect this information from you personally.

The <u>primary purpose</u> of collecting this information is to assess your eligibility for assistance from the Commonwealth and Queensland Governments following the 2018 central Queensland bushfires based on criteria that are set down by those Governments.

Red Cross has contracted out the storage of this information to a third party provider. That service provider may store this information in the cloud. Any information in the cloud will be stored in Australia.

A <u>secondary purpose</u> of Red Cross collecting this information (related to the primary purpose), is to share your personal information with the Queensland Government including agencies such as Queensland Health and financial and psychological counselling providers where you request referrals. The shared information will be used by those organisations to provide assistance and support to you following the 2018 central Queensland bushfires. It may also be shared with our funders who will have the right to audit our performance of the funded services and to ensure that you have expended funds in accordance with your claims and to take further action as necessary.

Red Cross will not use your personal information for any other purpose without your consent.

You may seek access to your personal information, and you may ask for that information to be corrected. If you are unhappy with any Red Cross decision affecting your request about your personal information you may complain to the Privacy Commission at <u>oaic.gov.au</u>.

Further information about your privacy rights are contained in the Red Cross
privacy policy. You can access the Red Cross privacy policy online at
http://www.redcross.org.au/privacy.aspxbyemailatprivacy@redcross.org.au.emailat