

**OUR VISION:** MAKE QUEENSLAND THE MOST DISASTER RESILIENT STATE IN AUSTRALIA.

**OUR PURPOSE:** LEAD RECOVERY AND COORDINATE ACTION TO IMPROVE THE RESILIENCE OF QUEENSLAND COMMUNITIES TO DISASTER EVENTS.



## ENABLE RAPID RECOVERY OF DISASTER IMPACTED COMMUNITIES

- Deliver responsive disaster recovery services for communities in partnership with local government, state agencies and other stakeholders
- Support and build the capacity and capability of local governments and state agencies to recover more rapidly following events
- Prioritise and manage the delivery of disaster recovery initiatives to meet local and state recovery needs.

### Measures of success

- Community recovery arrangements that address recovery governance and capability are implemented for 100 per cent of local and district disaster management groups in Queensland
- 100 per cent delivery of key recovery initiatives within required timeframes.



## DELIVER BEST PRACTICE ADMINISTRATION OF RECONSTRUCTION AND RESILIENCE FUNDS

- Manage and coordinate Queensland's recovery and reconstruction funding programs to ensure timely reconstruction within disaster-impacted communities and achieve value for money
- Effectively administer joint Commonwealth-State disaster funding arrangements to ensure the state is fully reimbursed for eligible expenditure following disaster events
- Coordinate disaster resilience funding programs to maximise risk reduction and resilience outcomes.

### Measures of success

- 100 per cent completion of reconstruction and resilience projects within required timeframes
- 100 per cent reimbursement of applicable Disaster Recovery Funding Arrangements (DRFA) and Natural Disaster Relief and recovery Arrangements (NDRRA) funding to Queensland within required timeframes.



## LEAD COORDINATION OF RESILIENCE POLICY AND ACTIVITIES IN QUEENSLAND

- Deliver on the Queensland Strategy for Disaster Resilience (QSDR) through implementation of Resilient Queensland 2018- 2021
- Coordinate development of disaster mitigation strategies and associated disaster risk reduction implementation plans
- Promote use of evidence-based practices, data and analytics to inform policy that enhances local, regional and state wide disaster resilience
- Coordinate delivery of disaster resilience and risk reduction initiatives, including Get Ready Queensland (GRQ), State and Commonwealth funding programs, regional resilience strategies and improvements to Queensland's flood warning infrastructure network.

### Measures of success

- 100 per cent implementation of the QSDR (Resilient Queensland) by 31 December 2021
- Development of a state hazard mitigation plan
- Increase Queensland community awareness of disaster preparedness through the GRQ campaign and other programs
- Implementation of disaster risk reduction initiatives within required timeframes.



## FOSTER A SUSTAINABLE AND ADAPTIVE WORKFORCE

- Support and demonstrate our culture and values which focuses on our purpose and delivering results through the sustainable performance of our people
- Develop our people's capacity to meet the current and future strategic requirements through capability planning and development
- Provide a safe, healthy and inclusive workplace which reflects the diverse communities we serve
- Encourage and support innovative work practices that positively influence our workplace and capacity to deliver.

### Measures of success

- Improved workforce satisfaction as reflected in the results from the Working for Queensland survey
- All QRA staff have active Performance Development Agreements in place and assessed bi-annually that are aligned with QRA's objectives, culture and values
- All QRA staff are kept safe and well in accordance with its 'Work Safe Home Safe' goal
- Delivery of business projects to achieve greater efficiencies and process improvements by 30 June 2021.

### OUR KEY RISKS:

- Queensland experiences a catastrophic disaster event of significant magnitude and/or intensity that existing service delivery is unable to scale up to meet demands.
- Requirements and timeframes under DRFA are unable to be met, jeopardising Commonwealth Government funding to the State
- Failure to deliver responsive services should there be a catastrophic disaster event across a geographically diverse area
- Policies and programs deliver sub-optimal benefits to communities or the State.

### OUR OPPORTUNITIES:

- Develop and deliver statewide programs that will reduce the impact of future disaster events to communities and enhance disaster preparedness
- Influence national disaster mitigation policy agenda and achieve greater alignment with locally-led efforts to improve resilience and risk reduction outcomes for Queensland
- Use evidence-based practices, data and analytics to support resource allocation and disaster management operations
- Improve whole-of business processes to achieve efficiencies and process improvements.

### QRA CONTRIBUTES TO THE GOVERNMENT'S OBJECTIVES UNDER OUR FUTURE STATE: ADVANCING QUEENSLAND'S PRIORITIES TO:



**KEEP COMMUNITIES SAFE** through developing effective disaster recovery and resilience policy and supporting local governments to build resilience into their disaster preparedness and reconstruction programs



**BE A RESPONSIVE GOVERNMENT** through providing responsive and integrated services to communities before, during and after natural disasters



**CREATE JOBS IN A STRONG ECONOMY** through assisting local communities to recover sooner from disasters

### OUR VALUES:

