

OUR VISION: MAKE QUEENSLAND THE MOST DISASTER RESILIENT STATE IN AUSTRALIA.

OUR PURPOSE: LEAD RECOVERY AND COORDINATE ACTION TO IMPROVE THE RESILIENCE OF QUEENSLAND COMMUNITIES TO DISASTER EVENTS.

ENABLE RAPID RECOVERY OF DISASTER IMPACTED COMMUNITIES

- Deliver responsive disaster recovery services for communities in partnership with local government, state agencies and other stakeholders
- Support and build the capacity and capability of local governments and state agencies to recover more rapidly following events
- Prioritise and manage the delivery of disaster recovery initiatives to meet local and state recovery needs.

Measures of success

- Community recovery arrangements that address recovery governance and capability are implemented for 100 per cent of local and district disaster management groups in Queensland
- 100 per cent delivery of key recovery initiatives within required timeframes.

DELIVER BEST PRACTICE ADMINISTRATION OF RECONSTRUCTION AND RESILIENCE FUNDS

- Manage and coordinate Queensland's recovery and reconstruction funding programs to ensure timely reconstruction within disaster-impacted communities and achieve value for money
- Effectively administer joint Commonwealth-State disaster funding arrangements to ensure the state is fully reimbursed for eligible expenditure following disaster events
- Coordinate disaster resilience funding programs to maximise risk reduction and resilience outcomes.

Measures of success

- 100 per cent completion of reconstruction and resilience projects within required timeframes
- 100 per cent reimbursement of applicable Disaster Recovery Funding Arrangements (DRFA) and Natural Disaster Relief and recovery Arrangements (NDRRA) funding to Queensland within required timeframes.

LEAD COORDINATION OF RESILIENCE POLICY AND ACTIVITIES IN QUEENSLAND

- Deliver on the Queensland Strategy for Disaster Resilience (QSDR) through implementation of Resilient Queensland 2018- 2021
- Coordinate development of disaster mitigation strategies and associated disaster risk reduction implementation plans
- Promote use of evidence-based practices, data and analytics to inform policy that enhances local, regional and state wide disaster resilience
- Coordinate delivery of disaster resilience and risk reduction initiatives, including Get Ready Queensland (GRQ), State and Commonwealth funding programs, regional resilience strategies and improvements to Queensland's flood warning infrastructure network.

Measures of success

- 100 per cent implementation of the QSDR (Resilient Queensland) by 31 December 2021
- Development of a state hazard mitigation plan
- Increase Queensland community awareness of disaster preparedness through the GRQ campaign and other programs
- Implementation of disaster risk reduction initiatives within required timeframes.

FOSTER A SUSTAINABLE AND ADAPTIVE WORKFORCE

- Support and demonstrate our culture and values which focuses on our purpose and delivering results through the sustainable performance of our people
- Develop our people's capacity to meet the current and future strategic requirements through capability planning and development
- Provide a safe, healthy and inclusive workplace which reflects the diverse communities we serve
- Encourage and support innovative work practices that positively influence our workplace and capacity to deliver.

Measures of success

- Improved workforce satisfaction as reflected in the results from the Working for Queensland survey
- All QRA staff have active Performance Development Agreements in place and assessed bi-annually that are aligned with QRA's objectives, culture and values
- All QRA staff are kept safe and well in accordance with its 'Work Safe Home Safe' goal
- Delivery of business projects to achieve greater efficiencies and process improvements by 30 June 2021.

OUR KEY RISKS:

- Queensland experiences a catastrophic disaster event of significant magnitude and/or intensity that existing service delivery is unable to scale up to meet demands.
- Requirements and timeframes under DRFA are unable to be met, jeopardising Commonwealth Government funding to the State
- Failure to deliver responsive services should there be a catastrophic disaster event across a geographically diverse area
- Policies and programs deliver sub-optimal benefits to communities or the State.

OUR OPPORTUNITIES:

- Develop and deliver statewide programs that will reduce the impact of future disaster events to communities and enhance disaster preparedness
- Influence national disaster mitigation policy agenda and achieve greater alignment with locally-led efforts to improve resilience and risk reduction outcomes for Queensland
- Use evidence-based practices, data and analytics to support resource allocation and disaster management operations
- Improve whole-of business processes to achieve efficiencies and process improvements.

QRA CONTRIBUTES TO THE GOVERNMENT'S OBJECTIVES FOR THE COMMUNITY UNDER **UNITE AND RECOVER** – QUEENSLAND'S ECONOMIC RECOVERY PLAN BY:

SAFEGUARDING OUR HEALTH through developing effective disaster recovery and resilience policy and supporting local governments to build resilience into their disaster preparedness and reconstruction programs.

BUILDING QUEENSLAND through providing responsive and integrated services to communities before, during and after natural disasters.

SUPPORTING JOBS through assisting local communities to recover sooner from disasters.

Unite & Recover

OUR VALUES:

