

Fraser Coast Regional Council

Event Specific Recovery Plan – January/February 2022 Flood Event

<p>Recovery narrative</p>	<p><u>About Fraser Coast</u></p> <p>The Fraser Coast is a mix of stunning landscapes, islands, cities and towns.</p> <p>From K’gari - the world's largest sand island to the heritage streetscapes of Maryborough; from the rich farmlands of Tiaro, to the sheltered waters of Hervey Bay, one of Australia's most popular beach destinations, from old mining villages to peaceful seaside retreats set on the shoreline of the Great Sandy Strait.</p> <p>The Fraser Coast sits within the Great Sandy Biosphere, which is part of a world network of Biosphere Reserves.</p> <p><u>About the Disaster Event</u></p> <p>From 22 February – 7 March 2022, South East Queensland experienced unprecedented rainfall and subsequent flooding as a result of the slow moving low pressure system, embedded within a surface trough.</p> <p>The SEQ Rainfall and Flooding occurred six weeks after the region was impacted by Ex-TC Seth in January 2022.</p> <p>The lived experience of two significant flooding events in a six week period is having a profound effect on the communities ability to recover.</p>
<p>Local Recovery Group</p>	<p>Local Recovery Coordinator – Gerard Carlyon, FCRC Director Development and Community;</p> <p>Human Social Recovery Sub Group Coordinator – Joyce Chorny, FCRC Executive Manager Community & Culture</p> <p>Economic Recovery Sub Group Coordinator – Scott Templeman, FCRC Executive Manager Tourism, Economic Development & Partnerships</p> <p>Infrastructure Recovery Sub Group Coordinator – Mark Vanner, FCRC Director Wide Bay Water & Waste</p> <p>Environmental Recovery Sub Group Coordinator – Mark Vanner, FCRC Director Wide Bay Water & Waste</p>
<p>Key Stakeholders</p>	<ul style="list-style-type: none"> • Housing and Digital Economy • Lifeline • Red Cross • Salvation Army • Fraser Coast Happy Hearts • St Vincent De Paul • Combined Rotary Clubs of Maryborough & Hervey Bay • Victory Church • Queensland Health • Department of Agriculture and Fisheries • Queensland Fire and Emergency Services • Queensland Police Service • Queensland Reconstruction Authority • Ergon Energy • Telecommunication Providers

	<ul style="list-style-type: none"> • Chambers of Commerce (Tiaro & Maryborough) • Local CCC community groups • Queensland Rural and Industry Development Authority • Rural Financial Counselling Service • Maryborough CBD Businesses • Alice Street Business • Ferry Street/Lamington Bridge based businesses • Department of Agriculture & Fisheries • Department of Employment, Small Business and Training • Department of Premier • Growcom • NDIA/Disability Support Services 			
Recovery Objectives		Short Term	Medium/Long Term	Ongoing
1. Displaced households – settled in suitable accommodation				
2. Those business owner/operators and community members who need to, are accessing immediate and ongoing health and wellbeing support services				
3. Increased disaster preparedness and resilience in vulnerable communities (Disability, Aged Care, Youth, linguistically diverse etc)				
4. Fraser Coast Regional Council members of the Local Recovery Group appropriated trained				
5. A range of outreach resilience programs designed and delivered				
6. Re-establishment of community, business and sporting groups to pre-event levels of operation				
7. Those community members and business owner/operators who need to, are accessing immediate and ongoing financial support services				
8. Schools, day care and early childhood centres are open and prepared for future disasters				
9. Local businesses are open and operating at pre-event levels of operation				
10. Tourism has returned to the region				
11. Priority road and transport infrastructure repaired and service restored.				
12. Coordinated planning and betterment design to restore the regions road transport network and associated infrastructure				
13. Businesses are aware of, and able to, access business support grant funding				

	14. Increased disaster preparedness and resilience within the business community				
	15. Environmental rehabilitation including river, creek, and riparian areas remediated.				
	16. Flood waste is removed and processed, including recovery and recycling to minimise disposal to landfill.				
	17. Damaged waste facilities, or temporary disaster waste sites, are remediated to pre-disaster condition				
	18. Essential services are restored to pre-disaster operating capacity				
	19. Eliminate public health hazards generated from the disaster event.				
	20. Recovery of building and residential flood damaged properties including repair, flood proofing, or sale (buy back)				
Measures of Success	Human & Social Recovery	Economic Recovery	Environmental Recovery	Infrastructure Recovery	Roads & Transport Recovery
	<ul style="list-style-type: none"> All displaced households are settled in appropriate accommodation Community Services are open and accessible for members of the public Communities are being educated in disaster preparedness and resilience Local Recovery Group has undergone QDMA training and recovery Training Modules 1 & 2 under the QDMTF Have developed a range of activities which will assist with the redevelopment of social networks and connections within the communities Community and Sporting groups have accessed support and programs available to them and are functioning as per pre-event Local community recovery and disaster preparedness network meeting regularly All community members have access to financial support services Resilience programs delivered in Schools Schools are open and have adequate disaster management plans in place 	<ul style="list-style-type: none"> All businesses are open for business Businesses are educated in disaster preparedness and resilience Have developed and/or sourced a range of information and collateral to guide businesses in future disasters Businesses have accessed support and programs available to them and are functioning to a pre-event level Businesses community have access to financial support/grants available Tourism numbers have returned to pre-event numbers 	<ul style="list-style-type: none"> Waste sites operated in accordance with existing or emergency operating conditions. Permanent and temporary waste sites remediated to pre-flood operating condition. Clean up of waste from the Great Sandy Straits and K'gari complete. Public health outbreak from flooding prevented. Restoration and betterment of high priority environmental areas (rivers, creeks, riparian areas). 	<ul style="list-style-type: none"> Essential services and utilities (eg power, water, sewerage, gas) restored to properties. Essential utility services recovered (Granville bank slumping remediated and risk to service provision eliminated). Public owned buildings damaged assessed, repaired, and re-opened to the community. Public parks and open space re-opened to community. Damaged private residents repaired, flood proofed, or sold (buy back) and residents returned. Commercial and industrial buildings repaired. Repair of Tiaro raw water offtake and Teddington Weir. Granville bridge sink hole remediated. 	<ul style="list-style-type: none"> Initial access restored to priority road and transport network. Design and planning for restoration, and where applicable betterment, of roads and transport infrastructure. All road restoration and betterment projects completed.

Damage and Impacts	Human & Social Recovery	Economic Recovery	Environmental Recovery	Infrastructure Recovery	Roads & Transport Recovery
	<ul style="list-style-type: none"> High level of psychosocial support needed Housing – lack of public housing Gaps in services identified, community groups (lack of understanding of role in times of disaster) Low levels of resilience in community Property and infrastructure damage Financial assistance needs Sporting clubs and parks closed 	<ul style="list-style-type: none"> High level of psychosocial support needed due to the effect of 2 events within a short timeframe; Significant damage to business premises; Significant stock and crop losses; Significant damage to primary producer properties Small business stock (goods) loss Small business loss of staff; Business loss of income due to inability to trade (incl during event and after event until clean up/repairs completed); Business owners are fully aware of business insurance opportunities and able to decide if it is financially feasible and appropriate 	<ul style="list-style-type: none"> Turtle habitat impacted Severe riparian erosion throughout the Mary River basin impacting public parks, private property, and other community assets (Lamington bridge); K’gari, Hervey Bay and Riverine impacted by flood waste Disaster waste generation and disposal throughout local waterways, townships, and islands. Public health impacts included power loss impacting food businesses, stormwater contamination from commercial and industrial sites, mud and mould impact to residential and commercial areas, pest generation (mosquito) increasing vector hazards, stranded animals. Sewerage pump stations and network isolated and switch boards removed to protect infrastructure from flood waters. Surcharge from public and private infrastructure. Loss and disposal of livestock. 	<ul style="list-style-type: none"> Public owned facilities closed or damaged (ie Maryborough Aquatic Centre, Bond Store, rowing pontoon etc); Public parks damaged and closed to community. Flood impacted property requiring washouts and damage assessment Small community halls – flood damage; Private housing flood damaged and potential long term uninhabitable state; Long term impact on housing/buildings flooded – building rot, mould etc Long term planning for low lying areas – ie will areas and/or existing housing be able to be reoccupied/rebuilt Essential services and utilities directly or indirectly damaged (eg Granville bank erosion). Isolation from essential services (electricity). Raw water intake and weir areas damaged. Stormwater infrastructure damage creating sink hole adjacent to Granville bridge. 	<ul style="list-style-type: none"> Road network impacted (91 local and State roads damaged in January, some of which were damaged again in Feb/March along with a further 33 roads in the second event). Rail network damaged and access cut. Navigation markers throughout the Great Sandy Straits displaced due to flood waters.
Recovery Tasks	<ul style="list-style-type: none"> Work with affected communities to determine location appropriate activities that will support them in recovery and transition to a state of recovered Provision of support and resources to enable people to access services/support Coordinate the flow of information to the community and management of community enquiries relating to human-social recovery Coordination and delivery of Recovery/Resilience building programs throughout the Fraser Coast Region (examples Red Cross Recovery Training Packages, Pillowcase Program for kids, Birdie tools, QRA Get Ready Team targeted events etc) Coordination of Disaster Preparedness Training throughout the Fraser Coast including isolated, remote communities Preparation of disaster resilience collateral, tools and information packs Coordinate a range of community recovery activities including, but not limited to, community events, get to know your neighbour events, local displays, community engagement activities Identify capacity/gaps etc including QDMA training for LH&SR group agencies. Coordinate the flow of information to the business community and management of business enquiries relating to economic development Work with affected business owner/operators to support them in recovery Facilitate assistance, access to funds and loans for the business and agricultural sectors. Encourage use of local supply To support the wellbeing of Primary Producers through community/recovery activities 				

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| | <ul style="list-style-type: none">• Prioritise repairs to critical disaster infrastructure such as river gauges, weather systems, flood cameras and access roads• Coordinate clean-up and restoration of road assets to connect communities, enable tourism and allow access to markets for primary producers;• Coordinate with key stakeholders in relation to clean-up and restoration of K’Gari and other public areas. |
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