

Summary Report

2021-22 Southern Queensland Floods Recovery Progress – Report 1

For the period 1 August 2022 – 1 February 2023



Document details

Security classification	Public
Date of review of security classification	March 2023
Authority	Queensland Reconstruction Authority
Document status	Final
Version	1.0
QRA Reference	DOC/23/25928 GD 0775
Related reports	Recovery Progress – Report 1 – Detailed report (Excel) – CM DOC/23/25929 Recovery Progress – Report 1 – DRFA Exceptional Circumstances Package (Excel) – CM DOC/23/25930

Copyright



This publication is protected by the Copyright Act 1968. © The State of Queensland (Queensland Reconstruction Authority), March 2023.

Licence

This work is licensed by State of Queensland (Queensland Reconstruction Authority) under a Creative Commons Attribution (CC BY) 4.0 International licence.

To view a copy of this licence, visit www.creativecommons.org/licenses/by/4.0/

In essence, you are free to copy, communicate and adapt this publication, as long as you attribute the work to the State of Queensland (Queensland Reconstruction Authority).

Interpreter



The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding this report, you can access the Translating and Interpreting Services via www.qld.gov.au/languages or by phoning 13 14 50.

Disclaimer

While every care has been taken in preparing this publication, the State of Queensland accepts no responsibility for decisions or actions taken as a result of any data, information, statement or advice, expressed or implied, contained within. To the best of our knowledge, the content was correct at the time of publishing.

Copies of this publication are available on our website at: www.qra.qld.gov.au

Further copies are available upon request to:

Queensland Reconstruction Authority

PO Box 15428

City East QLD 4002

Phone (07) 3008 7200

info@qra.qld.gov.au

www.qra.qld.gov.au

*Image (this page): Maryborough in flood, February 2022.
Courtesy Fraser Coast Regional Council.*

*Image (cover): Flooding, Tennyson, 28 February 2022.
Photographer – RAW.Exposed.*



Message from the State Recovery Policy and Planning Coordinator

Many parts of our community are still recovering from the 2021-22 disaster season. We will continue to work together to ensure a strong recovery from the 2021-22 Southern Queensland Floods, and to increase community resilience to the effects of future flooding.

This *2021-22 Southern Queensland Floods: Recovery Progress Report 1 (March 2023)* outlines the progress to date and recovery progress for the period 1 August 2022 – 1 February 2023 at both a local and state level. The recovery progress reports against the identified recovery actions in the *2021-22 Southern Queensland Floods State Recovery and Resilience Plan 2022-24* and the event specific Local Recovery Plans.

Together the Queensland Government and Australian Government have funded the biggest disaster support package in Queensland's history to respond to the immediate clean up, to build back better, and to increase resilience in Queensland communities.

The state's recovery operations from the 2021-22 natural disaster season continues with an estimated reconstruction bill for the 2021-22 disaster season now exceeding \$4.2 billion.

The 2021-22 Southern Queensland Floods event comprised repeated and devastating flooding across many Queensland communities. In November, as summer arrived, heavy rainfall brought devastating flooding across parts of southern and western Queensland. As the new year arrived, the townships of Maryborough and Gympie suffered major inundation. The rains continued and in late February, Brisbane and surrounds faced flooding not seen at such a scale since the devastating summer of 2011. In May, there was unseasonable rain and more flooding, with some communities being impacted for the fourth time across the season.

Thousands of Queenslanders, families, small businesses, not-for-profit organisations and primary producers have felt the impacts of these events and tragically, too many lives were lost. The damage was widespread, with Queensland facing one of the biggest recovery operations in its history, spanning 39 of Queensland's 77 local government areas.

The 2021-22 Southern Queensland Floods included the following four significant events and a range of assistance has been activated through the joint State and Commonwealth Disaster Recovery Funding Arrangements (DRFA) to address the immediate and long-term impacts from these events:

- Central, Southern and Western Queensland Rainfall and Flooding, 10 November – 3 December 2021
- Ex-Tropical Cyclone Seth, 29 December 2021 – 10 January 2022
- South East Queensland Rainfall and Flooding, 22 February – 5 April 2022
- Southern Queensland Flooding, 6-20 May 2022.

Jake Ellwood DSC, AM, CSC

Major General (Retd)

State Recovery Policy and Planning Coordinator

and

Chief Executive Officer, Queensland Reconstruction Authority

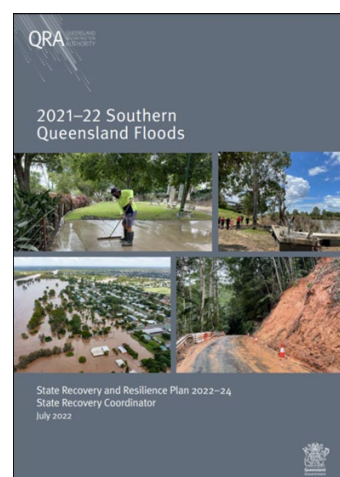


Image (top): Brisbane flooding, 28 February 2022. Photographer – RAW.Exposed.

Image (inset top): Jake Ellwood, State Recovery Policy and Planning Coordinator and Chief Executive Officer, Queensland Reconstruction Authority.

Image (inset bottom): State Recovery and Resilience Plan 2022-24 (July 2022).



Contents

- Message from the State Recovery Policy and Planning Coordinator..... 3
- Contents.....4
- Executive summary 5
- About this report 6
 - Purpose..... 6
 - Scope..... 6
 - Report format 6
 - Report availability..... 6
- Timing and speed of recovery 7
- Flexibility in recovery initiatives..... 7
- Exceptional circumstances package..... 7
 - DRFA Category C and D package..... 7
 - Recovery progress..... 8
- Functional lines of recovery 9
 - About the Functional Recovery Groups..... 9
 - Recovery progress summaries 9
 - Human and Social 10
 - Economic 11
 - Environment..... 13
 - Building 15
 - Roads and Transport 17
- Local recovery progress summaries by council..... 18
 - South-East Queensland Region 18
 - Mary River Region 19
 - Burnett and Fitzroy Region 20
 - Darling Downs and South-West Region 20

Image (top): Maryborough flooded at sunset.



Executive summary

This *2021-22 Southern Queensland Floods: Recovery Progress – Report 1 (March 2023)* (Recovery Progress Report 1) outlines the progress from 1 August 2022 to 1 February 2023 at both a local and state level against the identified recovery actions.

The *2021-22 Southern Queensland Floods State Recovery and Resilience Plan 2022-24* (the Plan), published in August 2022, aims to inform decision-makers and the public of the role the state government, local governments and communities will play in recovery from the events, and outline improved resilience outcomes for the people who live in the region.

Through the jointly funded Commonwealth-State Disaster Recovery Funding Arrangements (DRFA), various programs and funding channels to assist flood-impacted communities and businesses have been established, including:

- The first-of-its-kind \$741 million Resilient Homes Fund
- \$174.7 million for human and social initiatives like mental health services and accommodation support
- \$201 million for economic recovery, including loans for medium-to-large businesses, grants for rural landholders, and support for small businesses and tourism operators
- \$180 million to rebuild, recover and strengthen community and recreational assets
- \$89.9 million for environmental recovery, including \$31 million for flood risk management
- \$150 million Betterment Fund for councils and state agencies to improve the resilience of essential public infrastructure
- \$30 million clean-up package for beaches, waterways and parks
- \$24 million local recovery and resilience grants.

The Australian Government has supported over 416,000 individuals through over \$527 million in disaster payments, and committed \$75 million from the Emergency Response Fund for disaster mitigation and risk reduction work.

A further \$35.8 million had also been provided in personal hardship assistance, benefitting more than 111,000 people.

This personal hardship assistance allowed impacted Queenslanders to purchase food, clothing or medical supplies, and also included \$8 million in Structural Assistance Grants that have helped more than 980 people repair their homes.

More than \$127 million has also been approved to date, over 7,800 grants and counting, for affected primary producers, small businesses and not-for-profits.

The \$741 million Resilient Homes Fund has seen more than 5,800 registrations for house raising, resilient retrofitting or voluntary home buy-back. 207 flood-affected homeowners have accepted offers through the Voluntary Home Buy-Back Program, which will allow these people to move away from the threat of rising floodwaters for good.

Image (top): Brisbane flooding, 28 February 2022. Photographer – RAW.Exposed.



About this report

Purpose

This *2021-22 Southern Queensland Floods: Recovery Progress – Report 1* outlines progress at both a local and state level against activities identified in the [2021-22 Southern Queensland Floods State Recovery and Resilience Plan 2022-24](#) (the SRRP).

Scope

Events

The *2021-22 Southern Queensland Floods: Recovery Progress – Report 1* addresses recovery progress for Southern Queensland Floods including the following four events:

- Central, Southern and Western Queensland Rainfall and Flooding, 10 November – 3 December 2021
- Ex-Tropical Cyclone Seth, 29 December 2021 – 10 January 2022
- South East Queensland Rainfall and Flooding, 22 February – 5 April 2022
- Southern Queensland Flooding, 6-20 May 2022.

Timeframe

The recovery reporting is for activities during the time period 1 August 2022 – 1 February 2023.

Recovery activities

The recovery reporting is for recovery activities under the five functional lines of recovery coordinated by the Functional Recovery Groups (FRGs)

- Human and Social
- Economic
- Building
- Environment
- Roads and Transport

Recovery reporting includes local recovery activities progressed by the 16 impacted councils under their respective event specific Local Recovery Plans. The Queensland Government will work with local governments and community organisations to facilitate the delivery of local recovery initiatives, focus on community connectedness and support community development in order to recover and build resilience following the impacts of the Southern Queensland Flooding events.

Recovery reporting

The recovery progress reports has been developed by the Queensland Reconstruction Authority (QRA) and is informed by input from FRGs, Local Governments (LGs) and the State Recovery Coordinator (SRC) or State Recovery Policy and Planning Coordinator (SRRPC).

National recommendations

Recommendations have been identified and are being actioned through other reporting mechanisms such as the Royal Commission into National Natural Disaster Arrangements. This includes the communication of natural hazard risk information and work to deliver and implement an all-hazard Australian Warning System.

Monitoring recovery

Recovery progress of state government agency and local government recovery actions is monitored against key metrics nominated by the agencies and councils through regular recovery status reporting for the duration of the 2021-22 Southern Queensland Floods State Recovery and Resilience Plan 2022-24. The recovery progress reports will focus on the status of recovery activities during the timeframes below:

- Recovery Progress Report 02: 1 February 2023 – 1 August 2023
- Recovery Progress Report 03: 1 August 2023 – 1 February 2024
- Final Recovery Progress Report: 1 February 202 – 1 August 2024.

Report format

The *2021-22 Southern Queensland Floods: Recovery Progress – Report 1* includes this high level summary report which is supported by two detailed Excel reports:

- **Summary report (PDF)** – This summary report provides a high-level overview of recovery progress for each of the functional lines of recovery including the exceptional circumstances package along with links to recovery progress case studies.
- **Detailed Recovery Activity Report (Excel)** – provides full details of each recovery activity, an individual recovery activity code, the responsible Functional Recovery Group (FRG) or local government, progress status, and progress comments. The codes for each recovery activity are provided for reference purposes, and the status for each recovery activity is colour coded for ease of tracking.
- **DRFA Exceptional Circumstances Package (Excel)** – provides details of the value, purpose, eligible applicants/recipients/ progress status, key dates, recovery progress program commentary and links to web pages for further details.

For copies of the Detailed Recovery Activity Report and DRFA Exceptional Circumstances Package update please email: recovery@qra.qld.gov.au.

Report availability

The report meets public reporting requirements related to the Disaster Recovery Funding Arrangements (DRFA) and is available on the QRA website at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Image (top): A home in Enid Street, Goodna, following the February 2022 flooding.



Timing and speed of recovery

In Queensland, disaster recovery is always locally-led and community focused. The role of the state in recovery is to support and build capacity; to remove barriers, to enable, and to use local knowledge and strengths. The aim is to build strong partnerships between communities and those involved in the recovery process.

Floods can deeply impact people's lives and livelihoods. Helping communities recover from disasters can be challenging and complex. Recovery can be time-consuming and the speed of recovery for different lines of recovery can be affected by many factors. Communities can each have their own distinct recovery challenges.

Flexibility in recovery initiatives

Recovery planning in Queensland acknowledges the need to ensure the specific and changing needs of affected communities are met with flexible and adaptable policies, plans and services. The National Principles for Disaster Recovery guide and underpin recovery planning and operations at the state level.

As the recovery process progresses, impacted communities become increasingly able to lead their own recovery. Successful recovery requires a planned, coordinated, and adaptive approach, between the community and all levels of government.

Recovery planning at the state and local levels is designed to be flexible, taking into account changing needs of impacted communities as well as the need to strengthen the resilience of communities to future flood events.

Stakeholder engagement ensures that the recovery initiatives meet the evolving recovery needs of the community. Flexibility is imperative in the delivery of the disaster recovery programs with the potential of reallocation of funding across the different funding streams.



Image (top): Lowry Court, Gold Coast, February 2022.

Images (bottom): The Resilient Homes Fund is available to assist eligible flood impacted homeowners to repair, retrofit, raise or buy back their flood affected property. This family home in Goodna was part of the Voluntary Homes Buy-Back program.



Exceptional circumstances package

DRFA Category C and D package

The exceptional circumstances package is jointly funded by the Australian and Queensland governments to support Queensland communities in their recovery from four significant weather events during the 2021-22 Queensland summer.

This package includes funding for business and industry support, housing and accommodation, assistance for primary producers and rural landholders, funding to address community development, health and wellbeing and assistance for impacted community, sporting and recreational not-for-profit organisations.

The package has been designed to meet recovery requirements, accounting for flexibility within the allocated funding and approved changes both within and across the packages.

Monitoring and Evaluation

The extraordinary assistance package includes \$5 million allocated to monitoring and evaluation. A requirement of the DRFA is to conduct an evaluation of programs for the purpose of improving the effectiveness of disaster recovery programs through the documentation of learnings that can be incorporated into the design and implementation of future disaster recovery programs.

The evaluation examines the effectiveness, efficiency, appropriateness and implementation of the program and considers whether the program supported disaster affected communities become more sustainable and resilient. QRA has developed an Overarching Disaster Recovery Evaluation Framework, which will form the basis for evaluations undertaken and reporting developed.

Recovery progress

Recovery progress summaries for 1 August 2022 – 1 February 2023 against the exceptional circumstances packages are provided under the functional lines of recovery and are available in the detailed Excel report at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance packages (DRFA Categories C and D)

2021-2022 CAT C and CAT D	Budget (\$M)
Human and Social Recovery Package	174.701
Flexible Funding Grants	20.000
Community Health and Wellbeing	15.220
Community Health and Wellbeing: Mental Health Services	9.305
Accommodation Support	118.100
Community Dev. Program: Community Recovery and Resilience Officers	12.076
Economic Recovery Package	201.000
Industry Recovery and Resilience Officers	2.500
Small Business Recovery and Resilience Package	14.500
Tourism Recovery and Resilience Package	7.000
Rural Landholder Recovery Grants	3.000
Local Recovery and Resilience Grants	24.000
Medium to large business recovery loans	150.000
Environmental Recovery Package	89.900
Clean-up Package	30.000
Environmental Recovery	28.900
Flood Risk Mitigation	31.000
Building Recovery Package	923.000
Resilient Home Fund: Rebuild and Retrofit	381.000
Resilient Home Fund: Voluntary Home Buy-Back	350.000
Resilient Home Fund: Property Level Flood Information Portal	10.000
Community and Recreational Assets	180.000
Sports and Recreation Recovery Grants	2.00
Roads and Transport Recovery Package	150.000
Betterment	150.000
Monitoring and Evaluation	5.000
Monitoring and Evaluation	5.000
Extraordinary Disaster Assistance	507.500
Grants for Primary Producers	250.000
Grants for Small Business and Non-Profits	257.500

Details of each of the components of the package are published at: www.qra.qld.gov.au/funding-programs/event-specific-exceptional-circumstances-assistance/2021-22-rainfall-and-flooding-exceptional-circumstances-package

Image (top): George Street, Beenleigh, 1 March 2022.



Functional lines of recovery

About the Functional Recovery Groups

Functional Recovery Groups (FRGs) support communities across the five functional lines of recovery: human and social; economic; environment; building; and roads and transport.

The FRGs are responsible for providing resources and supporting Local Recovery Groups (LRGs) and District Recovery Groups (DRGs) in their recovery efforts across impacted communities. The FRGs coordinate, link and facilitate recovery planning, issues management and activities at the state level across their different functional group areas.

The communication loop between LRGs, DRGs and state level FRGs is a crucial element of the recovery governance arrangements.

The FRGs have representation at local and district recovery groups to ensure effective information sharing.

Learn more about the function, lead agency and membership of the FRGs at: www.qra.qld.gov.au/recovery/recovery-governance/frgs

Recovery progress summaries

Recovery progress is reported across the functional lines of recovery to track implementation of recovery activities against the metrics identified in the SRRP Action Plans. The summaries provide a high level overview of recovery progress against the lines of recovery, and the detailed report (Excel) is available at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods



Image (top): FRGs and local councils exercising flood recovery planning for the Brisbane River catchment at FLOOD-EX21 prior to the 2021-2022 flood events. Brisbane, 28 February 2022. Photo courtesy of RAW.Exposed.



Human and Social

Human and social recovery relates to the emotional, social, physical and psychological health and wellbeing of individuals, families and communities following a disaster.

Human and social recovery progress summary (1 August 2022 – 1 February 2023)

- As at 1 February 2023, \$35,925,614 has been paid to grant recipients, benefitting 111,800 people.
- Red Cross has distributed \$41,437,920 in direct cash assistance to impacted communities (including Relief Grants, Discretionary Financial Hardship Flood Grants, Bereavement Grants, and Additional Support Grants).
- St. Vincent De Paul Queensland provided \$1,961,405 in assistance to 1,095 households (1,835 instances of assistance) to date since 27 February 2022.
- The new and improved [Smart Savings website](#) delivers tailored concession and rebate information for Queenslanders.
- \$3,817,721.37 spent of donated funds through GIVIT.
- GIVIT continue to work closely with charities and community groups across all impacted areas to place requests for essential items including items to aid in clean-up efforts.
- Chaplains continue to provide ongoing pastoral care and psychologists and counselling services to those who need additional support.
- Regional Wellbeing Coordinators (RWCs) for flood impacted schools to assist with planning, implementation and evaluation of staff health and wellbeing initiatives.
- Employee Assistance Program actively promoted across the schools.
- Psychological First Aid training to community members and leaders, customer-facing council workers, staff and volunteers of service providers and community-based organisations.
- Public health advice provided to stakeholders.
- Homeless Inclusive Disaster Risk Reduction (HIDRR) project developing the P-CPEP Framework and Toolkit for people who are homeless and service providers who support them.

Extraordinary assistance

The extraordinary assistance (DRFA Categories C and D) packages under the Human and Social line of recovery are all underway as summarised in the following table. The detailed report (Excel) is available at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance (DRFA Categories C and D): Human and Social

Package	Value (\$M)	Status	High level summary
Flexible Funding Grants	20.00	Underway	Round 1 had 44 applications approved. Round 2 is expected to open late April.
Community Health and Wellbeing	24.53	Underway	Mental Health (\$9.305M) community events and activities, and rollout of Birdies Tree resources and training. 10 x Psychosocial Health and Wellbeing Workshops to commence from late March.
Accommodation Support	118.10	Underway	Flood Response Rental Support Grant Program underway. Flexible Housing Solutions.
Community Development	12.076	Underway	18 Community Recovery and Resilience Officers have commenced work across eligible LGAs.
TOTAL	174.70		

Case studies

- [Dawn and Richard's story: Recovery housing helps flooded residents find their feet](#)
- [Cameron's story: 'I was watching all my stuff float out of the garage'](#)
- [Jaquob's story: Supportive community provides safe haven for Gypsie dad](#)
- [Debbie's story: Finding community in flood recovery](#)
- [Ranee's story: "The dogs and I would go and sit in the car because that's what felt safe"](#)
- [Garry's story: "I'd still be in the old caravan with mud in it"](#)
- [Community Recovery Ready Reserves ready to get Queenslanders back on their feet](#)
- [Structural Assistance Grants helping disaster-hit Queenslanders back into their homes](#)

Case studies published 21 March 2023.

Source: www.chde.qld.gov.au/news-publications/news

Media statements

- [\(12/10/2022\): Disaster Recovery Grants for Queensland Communities](#)

Images (top): Case studies of Gympie residents receiving accommodation assistance following the floods. Source CHDE.



Economic

The effects of a disaster on the economic environment can be classified in terms of direct and indirect impacts. The tangible impacts can usually be given a monetary value and may include loss of tourism, employment opportunities and reduction in cash flow for businesses.

Economic recovery progress summary (1 August 2022 – 1 February 2023)

The Queensland Rural Industry Development Authority (QRIDA) is responsible for administering disaster recovery assistance in the form of grants and loans across four events as summarised below (at 23 March 2023).

Event	Assistance summary (QRIDA)
Southern Queensland Flooding, 6-20 May 2022 (applications close 2 June 2023)	Extraordinary Disaster Assistance Recovery Grants – 583 received, 515 finalised, 427 approved for a total of \$8.83M. Disaster Assistance Loans – 5 received, 3 approved for a total of \$252K.
South East Queensland Rainfall and Flooding, 22 February – 7 March 2022 (applications close 9 June 2023)	Extraordinary Disaster Assistance Recovery Grants (EDARG) – 9,792 received, 9,328 finalised, 6,809 approved for a total of \$114.49m. Disaster Assistance Loans (DAL): <ul style="list-style-type: none"> • Primary Producer – 20 received, 10 approved, \$1.46M • Small Business – 142 received, 42 approved, \$5.83M • Non-Profit – 1 received, 1 approved, \$100,000
Ex-Tropical Cyclone Seth, 7-10 January 2022 (applications close 5 May 2023)	Extraordinary Disaster Assistance Recovery Grants – 1,184 received, 1,167 finalised, 925 approved for a total of \$11.93M. Disaster Assistance Loans (Primary Producers) – 5 received, 4 approved for \$414K.
Central, Southern and Western Queensland Rainfall and Flooding, 10 November – 3 December 2021 (applications closed 17 March 2023)	Special Disaster Assistance Recovery Grants – 780 received, 732 finalised, 605 approved for a total of \$9.64M. Disaster Assistance Loans (Primary Producers) – 5 received, 1 approved for \$174.8K.

Key economic recovery and resilience activities implemented include:

- [Small business disaster hub website](#) on Business Queensland website
- 17 workshops delivered to support tender capability and strengthen local supply chain capability
- DSDILGP will continue engagement with councils and state agencies to support and promote future plan-making changes to ensure local planning schemes appropriately avoid or mitigate future hardship from natural disasters.
- DSDILGP has made [regulatory changes to simplify how government can stand up emergency housing](#) in the event of a disaster. These changes give the state or local government the ability to deliver emergency housing on a temporary basis in response to a disaster or other event, without seeking planning approval to change the use of the premises.
- DSDILGP will continue working with QRA to develop the guideline to provide clarity for local governments about options available in the planning framework to assist in emergency situations.

Image (top): Businesses cleaning up post South East Queensland floods, Rocklea, Brisbane, February 2022.



Extraordinary assistance

The extraordinary assistance (DRFA Categories C and D) packages under the Economic line of recovery are all underway as summarised in the table below. The detailed report (Excel) is available at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance (DRFA Categories C and D): Economic

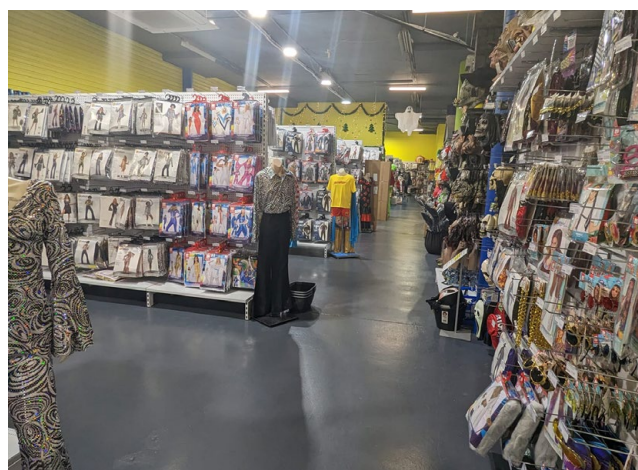
Package	Value (\$M)	Status	High level summary
Industry Recovery and Resilience Officers (IRROs)	2.50	Underway	Recruitment and onboarding of IRROs by 31 March 2023. Partner organisations to develop and submit project plans by 30 April 2023.
Small Business Recovery and Resilience Package	14.5	Underway	Small Business Support Service – 13 projects have commenced. Skillings Queenslanders for Work – 16 projects have commenced. Buy Local/Go Local – Successful applicants to be advised April 2023.
Tourism Recovery and Resilience Package	7.0	Underway	Building Resilient Tourism Infrastructure – 32 successful applicants. Regional Tourism, Product, Experience and Infrastructure Platform – 16 workshops March-May 2023. Tourism Business Resilience Program – 12 successful applicants.
Rural Landholder Recovery Grants	3.0	Underway	21 successful applicants to date. Applications close 11 April 2023.
Local Recovery and Resilience Grants	24.0	Underway	Grant advances paid. 24 submissions from 17 councils. 15 approved and 9 under assessment.
Medium to large business recovery loans	150.0	Underway	Opening date to be advised following final interest rate disclosure.
TOTAL	201.00		

Case studies

- [One year on from the 2022 SEQ floods – Jokers Costume Mega Store, Rocklea](#)
- [Tax Today – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Bornen Constructions Willowbank work site inundated by water](#)
- [Austral Croissants – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Blue & Grae – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Deagon Dress Ups – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Metal fabrication business – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Milton Rum Distillery – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Science of Fitness – Extraordinary Disaster Assistance Recovery Grant recipient](#)
- [Lockyer Valley milk back on shelves after floods \(QRIDA video case study\)](#)
- [‘The difference between re-opening and closing’: how a beloved Grantham store recovered from devastating floods \(QRIDA\)](#)
- [Recovery grant helps Scuba’s Car and Dog Wash emerge from Gympie flood disaster](#)

Media statements

- [\(25/02/2023\): Better natural disaster resilience for Queensland tourism operators](#)
- [\(21/10/2022\): Faster approvals for emergency housing](#)
- [\(07/10/2022\): New officers to support flood-affected Queensland producers](#)
- [\(10/11/2022\): Flood Recovery Upskilling Queenslanders](#)



Images (top): Jokers Costume Mega Store, Rocklea damaged stock following the February 2022 flooding, and (above) back in business.



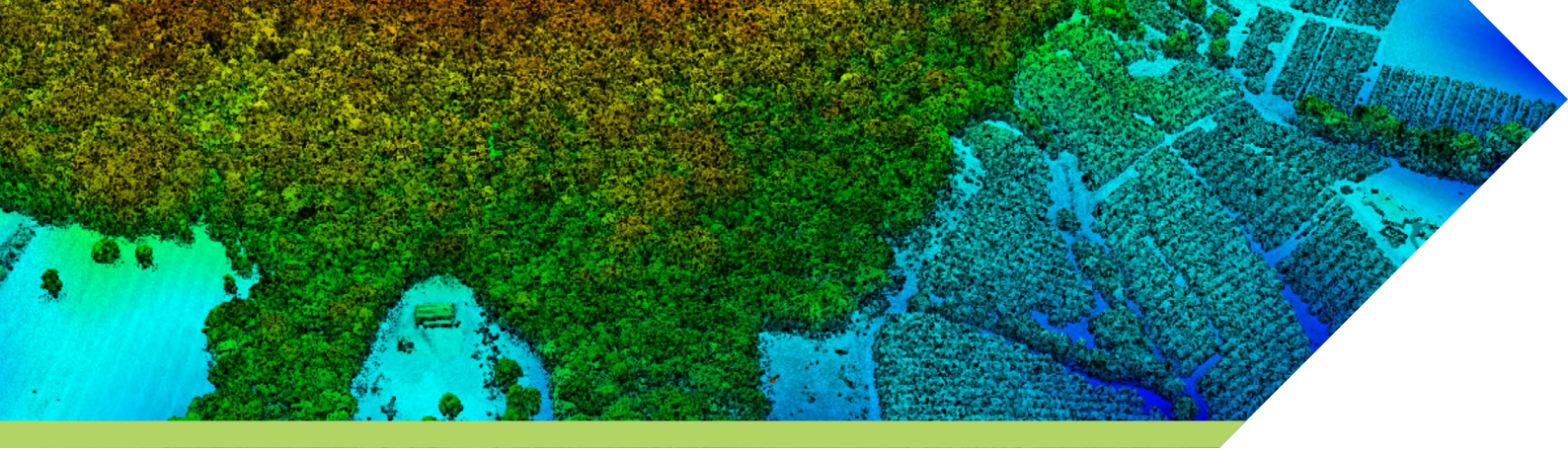
Environment

The effects of a disaster on the natural environment may be a direct result of the disaster or through a secondary impact or flow on from the disaster response or recovery process. Impacts to the environment may include damage or loss of flora and fauna, poor air quality, reduced water quality, land degradation and contamination, or damage to heritage listed places.

Environmental recovery progress summary (1 August 2022 – 1 February 2023)

- National Parks reopened as soon as it was safe to do so.
- Under the *Environmental Protection Act 1994* (EP Act), temporary emissions licences (TELS) are a flexible tool that when used appropriately, can authorise contaminant releases to the environment in a controlled manner. 30 TELS were approved and issued by the Department of Environment and Science (DES).
- All drinking water treatment plants and drinking water supply have returned to full operation.
- Waste Industry Working Group established to address waste management issues (including impacts to regulated waste facilities), to provide engagement between the regulator and the waste sector, to clarify information, and agree on resolutions in real time.
- Through the flood recovery clean up grants, DES working with contractor to undertake clean-up of flood debris, including hazardous waste from the Stable Swamp Creek and Brisbane markets areas.
- Over \$1.6 million was provided to 17 community and environmental groups to assist with the urgent clean-up of rubbish ending up in rivers and the bay, thus enabling rangers to focus on rebuilding damaged tracks and re-opening National Parks at the time.
- DES has developed a Queensland River Management guideline of best available science for river management and landscape rehabilitation to improve the quality, cost efficiency, and effectiveness of investments in river rehabilitation, and encourage participation in natural capital markets.
- The framework includes decision tools and the Queensland River Classification Scheme and a river condition assessment method for rehabilitation to support evidence-based decision making about resilient river management interventions.
- The Queensland Parks and Wildlife Service (QPWS) worked in cooperation with other government agencies, First Nations corporations, and community groups to clean up flood debris that washed onto Mulgumpin (Moreton Island), K'gari, and other national parks and recreation areas along the south-east Queensland coast.
- Marine Park rangers notched up 584 person hours and 150 vessel hours collecting and removing 10 pontoons and 15m³ of debris from Moreton Bay Marine Park.
- DES is working with Maritime Safety Queensland (MSQ) as part of an inter-agency working group to mitigate the vulnerability of pontoons for future weather events and prevent the release of polystyrene to the environment.
- On 7 October 2022, DES finalised and published an excluded works notification form that includes tethering and identification standards as well as incorporating MSQ's commercial standard for the floatation material encapsulation. MSQ has raised a project team focused on undertaking research and consultation to develop fit for purpose and risk-based options, and to identify an appropriate legislative vehicle to implement the new standards. MSQ will conduct stakeholder engagement with key parties and have new standards prepared for government review during 2023.
- DES have updated the Prescribed Tidal Works Code Guideline, which is live on the web at [Purpose and use of the Code for assessable development that is prescribed tidal works](https://www.des.qld.gov.au/purpose-and-use-of-the-code-for-assessable-development-that-is-prescribed-tidal-works) ([des.qld.gov.au](https://www.des.qld.gov.au)).
- Amendments include a new section 6.2 which provides updated guidance to local governments and applicants on meeting performance outcomes in the Code relevant to pontoon design and minimising environmental harm.
- The new guideline recommendations:
 - » require a 6mm thick core protection liner
 - » improve pontoon design to resist flood damage and the release of Expanded Polystyrene (EPS) to the environment
 - » will be applied Statewide, where appropriate, and in consultation between the design engineer and assessment manager
- This update will ensure the enhanced pontoon design is considered for all new pontoon development applications.

Image (top): Brisbane River, Hawthorne, 4 March 2022.



Extraordinary assistance

The extraordinary assistance (DRFA Categories C and D) packages under the Environment line of recovery are all underway as summarised in the table below. The detailed report (Excel) is available at: www.gra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance (DRFA Categories C and D): Environment

Package	Value (\$M)	Status	High level summary
Clean-up Grant Program	30.0	Underway	12 submissions approved and 11 under assessment.
Environmental Recovery	28.9	Underway	<p>Riverine Recovery – LiDAR data capture negotiations underway. 14 successful applications for Stage 1 and 76 applications under assessment for Stage 2.</p> <p>Weed and pest management – 5 successful applicants.</p> <p>Biodiversity conservation – 10 applications.</p> <p>Environmental assets – Nature refuge grant program 14 applications 3 ineligible.</p>
Flood Risk Mitigation	31.0	Underway	<p>Community engagement and education material (WP1) – QRA and QCHDE projects underway.</p> <p>LiDAR capture and floor level database (WP2) – underway.</p> <p>Flood studies, risk assessment and management strategies (WP3) – underway. 127 projects approved across 36 councils.</p>
TOTAL	89.90		

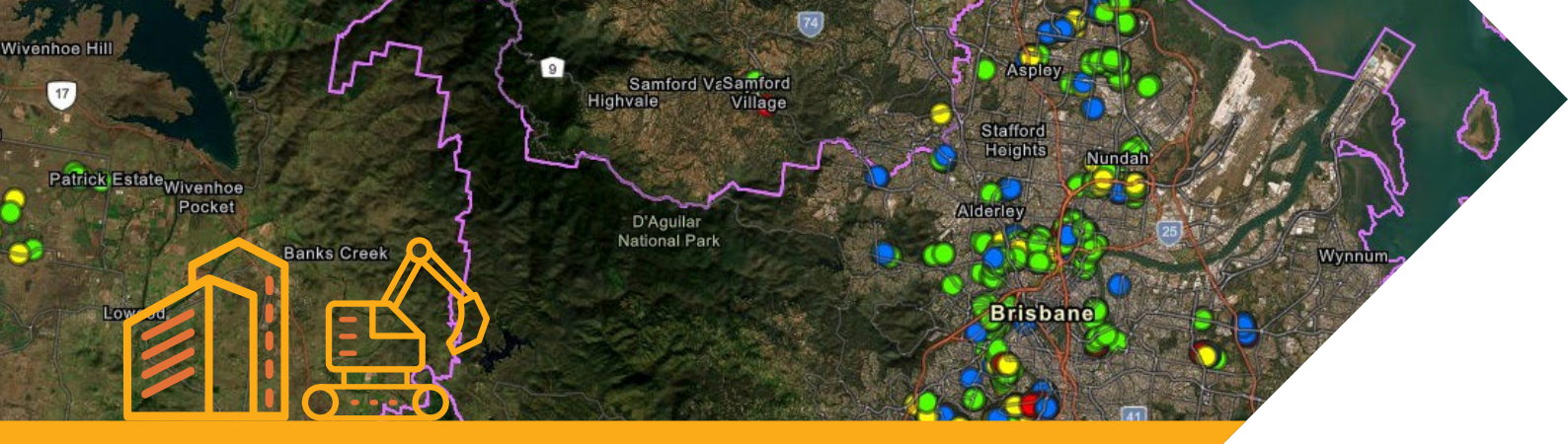
Case studies

- [Helping Queensland's Riverine Environments Recover](#)
- [Cleaning up Stable Swamp Creek and the Rocklea Markets, Brisbane](#)
- [Shining a new light on Queensland in the name of flood risk management](#)
- [Comprehensive coastline clean-up following the 2022 South East Queensland floods](#)

Media statements

- [\(28/02/2023\): Flood Risk Management paves the way forward for more resilient regions](#)
- [\(10/01/2023\): Helping Queensland's Riverine Environments Recover](#)
- [\(03/01/2023\): Funding to repair Queensland's disaster-impacted heritage-listed places](#)
- [\(05/12/2023\): Funding to support the recovery of Queensland's threatened freshwater aquatic species](#)
- [\(04/11/2023\): Over \\$1m up for grabs in nature refuge grants](#)
- [\(03/09/2022\): Supporting environmental recovery from Queensland flood](#)

Image (top): LiDAR capture, Sunshine Coast.
Courtesy of Department of Resources



Building

The effects of a disaster on the built environment often result in damage and disruption which inhibits the capacity of essential services and services such as housing, accommodation, education and health facilities.

The Building FRG coordinates efficient and effective information exchange, issues identification and resolution between government agencies, local government, building industry and insurance providers to ensure efficient and prioritised use of available resources in rebuilding dwellings.

Building recovery progress summary (1 August 2022 – 1 February 2023)

DEPW established a Sustainable and Resilient Buildings Working Group (SRBWG) to consider a range of possible measures to improve the sustainability, performance, and resilience of Queensland's new and existing buildings.

The Building FRG are committed to hold a preparedness meeting ahead of the disaster season to identify key risks and challenges and craft solutions to potential issues that may arise in the event of a disaster.

Damage Assessment and Reconstruction Monitoring

The South East Queensland floods caused damage to almost 8,000 homes and was one of the state's most devastating disasters. It was also the largest damage assessment and reconstruction monitoring (DARM) operation since the 2011 floods.

Damage assessments of impacted properties have been conducted three, six and 12 months after the flooding event. This was a major operation with officers going street-by-street, house-by-house and business-by-business, inspecting the properties that had previously been reported as damaged.

While these visits provide a status update on recovery efforts, they also give us the opportunity to check on impacted residents and, where required, arrange further support. When residents and owners were home, officers checked in on a range of issues, including flooding impacts, status of repair works and insurance coverage, to determine the current extent of the damage and any recovery that had occurred so far. Officers checked on residents in relation to mental health and wellbeing and appropriate referrals were made.

The information collected during this assessment has been shared with state agencies, impacted councils and other stakeholders to inform the ongoing recovery efforts.

A number of residents were still experiencing delays in completing repairs due to the high demand for tradespeople, equipment and building supplies. Between 13 February and 3 March 2023, QRA staff, supported by officers from the Department of Communities, Housing, and the Digital Economy (DCHDE), Queensland Fire and Emergency Services (QFES), the National Emergency Management Agency (NEMA), Disaster Relief Australia, and councils, carried out 12-month assessments on properties still identified as damaged following the SEQ floods of 2022.

Over three weeks, 3,604 properties were visited across 15 local government areas, including Brisbane, Fraser Coast, Gold Coast, Gympie, Ipswich, Lockyer Valley, Logan, Moreton Bay, Noosa, North Burnett, Scenic Rim, Somerset, Sunshine Coast, Toowoomba, and Western Downs.

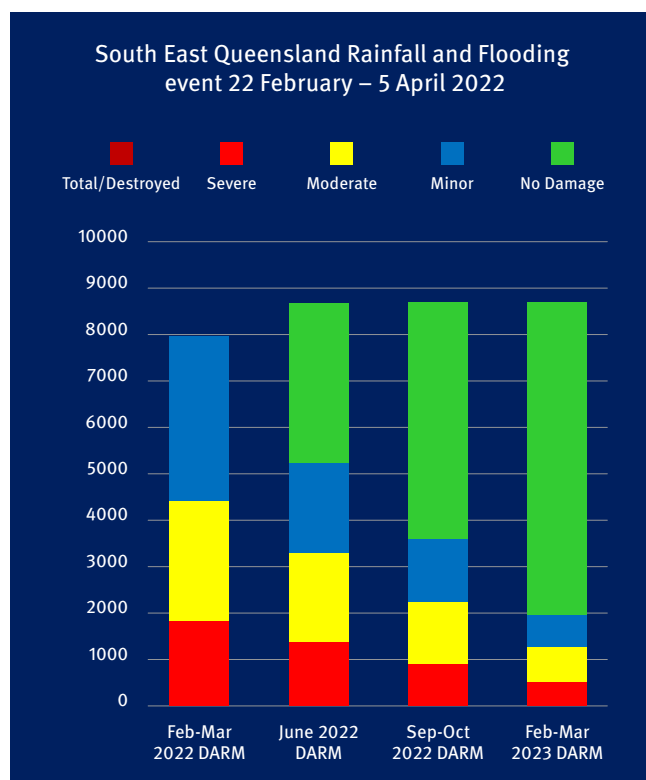
In total, of the approximate 8,700 properties originally assessed as damaged from the 2022 South East Queensland floods, almost 78 per cent are no longer damaged.

Of the residential and commercial properties visited, 1,650 or approximately 46 per cent were no longer damaged.

For the 1,954 properties that were still identified as damaged during the assessments, repairs are underway on around 38 per cent of these.

During DARM, the progress of reconstruction is monitored by QRA, focusing on the structural damage and recovery of homes and businesses.

Damage Assessment and Reconstruction Monitoring showing recovery progress at 12 months post event



www.qra.qld.gov.au/darm

Image (top): Map showing DARM 12 month assessments.



DEPW established a Sustainable and Resilient Buildings Working Group (SRBWG) to consider a range of possible measures to improve the sustainability, performance, and resilience of Queensland's new and existing buildings.

Resilient Homes Fund

- Through the [Resilient Homes Fund](#), eligible Queenslanders will receive funding to repair and retrofit their house, raise their house or in some circumstances have their property purchased under a voluntary home buy-back program. This is a nation-leading program, which will change people's lives by improving their resilience to future flooding or removing them from harm's way altogether.
- As of 6 March 2023, approximately 480 valuation inspections have occurred for properties identified for buy-back, with more than 390 offers presented and almost 260 offers accepted.
- More than 100 contracts have been settled between councils and homeowners and demolition of properties has commenced in Ipswich City Council, with Brisbane City Council and Fraser Coast Regional Council soon to follow.
- The buy-back process is comprehensive, ensuring that strict eligibility criteria is adhered to via input and analysis undertaken by flood experts and council representatives.
- QRA is currently working with twelve councils who have been identified as those prioritised for buy-back: Brisbane, Fraser Coast, Gold Coast, Goondiwindi, Gympie, Ipswich, Lockyer Valley, Logan, Moreton Bay, Noosa, Somerset, and Sunshine Coast.
- The program is currently scheduled to close June 2024.
- The program allows home owners who were affected by the floods to sell their home for pre-flood value and move to safer ground.
- Retrofit/House Raise: 33 applications have been approved totalling \$1,805,279 with 386 applications moving through the approval process.
- 80 per cent of these applications are for Resilient Retrofit works while the remaining 20 per cent being home raises. In total \$24,298,071 is under consideration.

Extraordinary assistance

The extraordinary assistance (DRFA Categories C and D) packages under the Building line of recovery are all underway as summarised in the table below. The detailed report (Excel) is available at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance (DRFA Categories C and D): Building

Package	Value (\$M)	Status	High level summary
Resilient Homes Fund	741.00	Underway	Resilient Homes Fund – 5,972 registrations of interest (with 4,900 active) and 4,968 property level surveys completed, 4,539 Home Assessments completed at 06/03/2023. Voluntary Home Buy-Back – underway – 549 homeowners approved to progress to valuation for buy-back across 12 LGAs. Local Council Property Level Flood Information Portals – engagement undertaken with 39 eligible councils, and procurement underway.
Community and Recreational Assets	180.00	Underway	141 sporting clubs and 8 councils with approved applications.
TOTAL	921.00		

Case studies

- [Chris and Ronnella Onyeajum, Goodna – Voluntary Home Buy-Back Program](#)
- [Luke Hardwick-Greaves, Rocklea – Voluntary Home Buy-Back Program](#)
- [Paul Harding, Goodna – Voluntary Home Buy-Back Program](#)
- [Dirk de Vos, Goodna – Voluntary Home Buy-Back Program](#)
- [Video case studies \(NEMA\): Queensland buy-back scheme brings peace of mind](#)
- [Monitoring repairs, reconstruction and recovery following severe disaster events in Queensland](#)

Media statements

- [\(10 March 2023\): More than 100 families moved out of flood danger zone](#)
- [\(17/11/2022\): Sporting facilities get \\$75 million in disaster funding](#)

Images: (top left) Goodna family residence following flooding and (top right) following a successful Resilient Homes Fund Voluntary Home Buy-Back.



Roads and Transport

The effects of a disaster on transport networks, including road, rail, aviation and maritime normally result in difficulty accessing communities and disruption to critical supply chains (both within and outside of the impacted area). Restoration of these networks, or the identification of alternatives, is a priority in disaster recovery.

Roads and transport recovery progress summary (1 August 2022 – 1 February 2023)

Roads

- Scoping and design of repairs is ongoing, with more than 100 reconstruction projects undergoing eligibility assessments prior to being progressively delivered over the next 18 months.
- Work is underway on priority projects, with the program targeting construction completion by mid-2024.
- Major reconstruction sites impacted by at least one of the four major flooding events in 2021–22 include:
 - » Gold Coast–Springbrook Road
 - » Beechmont Road
 - » Lamington National Park Road
 - » Currumbin Creek–Tomewin Road
 - » Leichhardt Highway (Miles–Goondiwindi)
 - » Toowoomba–Cecil Plains Road
 - » Warrego Highway (Dalby–Miles)
 - » Bowenville–Norwin Road
 - » Mount Sylvia Road
 - » Gore Highway (Toowoomba–Millmerran)
 - » Brisbane Road
 - » Bruce Highway (Gympie–Maryborough)
- A total of 71 emergency works/counter disaster operations (CDO) submissions, 50 immediate reconstruction works (IRW) submissions, 23 Phase 1 submissions, two Phase 2 submissions and one Phase 4 submission have been lodged to the QRA, of which 65 emergency works/CDO submissions, 50 IRW submissions, 13 Phase 1 submissions and two Phase 2 submissions have been assessed (at 31/01/23).

Betterment

The Queensland Government has established a \$170 million Betterment Fund (\$150 million under DRFA Category D and \$20 million DRFA Category E) that will be available across local government areas in Queensland impacted in the 2021–22 disaster season. It is jointly funded by the Australian and Queensland governments. The objectives of the 2021–22 Betterment Fund are to restore essential public assets damaged in 2021–22 events to a more resilient standard so that infrastructure and communities are more resilient to future disasters, future costs associated with disasters are reduced, and to address Queensland's assessed natural hazard risks.

Image: (top left) Heavy rainfall caused a significant landslide on Beechmont Road. (top right) Beechmont Road slope stabilisation works in progress. Courtesy TMR.

Operational processes

An operational work program focuses on lessons critical to port operations to ensure resilient supply chains. This has included the installation of additional current meters in the Brisbane River, flood velocity modelling and ship simulation. The intent is to develop an internal Transport and Main Roads (TMR) guideline outlining operational processes used to recover and manage river debris caused by significant flood events. Considerations will support operational planning activities when responding to flood events covering operations, planning, site selections, procurement and owner identification where possible.

Maritime infrastructure and pontoons

An inter-agency working group to collaborate in relation to floating pontoons and structures in Queensland Waterways has been established. Maritime Safety Queensland (MSQ) has formed the Maritime Infrastructure Resilience (MIR) team to lead engagement across key government agencies, community, and industry to develop a long-term solution to mitigate the vulnerability of pontoons and structures to future weather events. MSQ's Maritime Flood Recovery Roundtable – Floating Pontoons and Structures is engaging with manufacturers and industry stakeholders to create a plan for sustainable/resilient floating pontoons and structures underpinned by a robust set of standards aligned to risk (expected mid-2023).

Extraordinary assistance

The extraordinary assistance (DRFA Categories C and D) under the Roads and Transport line of recovery are underway as outlined in the summary table below. The detailed Excel spreadsheet is published at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

Extraordinary assistance (DRFA Categories C and D): Roads and Transport

Package	Value (\$M)	Status	High level summary
Betterment	150.00	Underway	62 betterment submissions lodged from 15 councils and DTMR with 56 submissions under assessment.

Case studies

- [Beechmont Road upslope repairs completed](#)
- [South East Queensland 2022 flood reconstruction works \(TMR website\)](#)
- [Immediate action to reopen Brisbane-Woodford Road after Brisbane rain bomb](#)
- [Emergency works rapidly reopen Brisbane Valley Highway at Fernvale](#)
- [Restoring access for Brisbane's western suburbs following the 2022 floods](#)
- [Reinstating the river crossing of Scrub Creek Road to reconnect Braemore residents](#)
- [Reopening Gympie Road after the South East Queensland floods of 2022](#)

Media statements

- [\(01/03/2023\): Reconstruction ramps up one year after Southeast Queensland floods](#)



Local recovery progress summaries by council

Councils use local recovery planning to identify priorities and support to communities in their recovery. 16 event specific Local Recovery Plans were prepared and endorsed by councils for the 2021-22 Southern Queensland Floods. Each council has provided a recovery progress update against the Event Specific Local Recovery Plans with summaries below and the detailed report (Excel) published at: www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

South-East Queensland Region

- Brisbane
- Gold Coast
- Ipswich
- Lockyer Valley
- Moreton Bay
- Scenic Rim
- Somerset

Brisbane

- Council has completed a procurement exercise to undertake a whole of city road condition survey to better understand the wider damage caused by the rain event
- 50 per cent of roads impacted by flooding were reopened within five days, 95 per cent reopened within 10 days
- Council is actively participating in grant funding opportunities from flood recovery initiatives
- Council rolled out the Community Facility Disaster Relief Payment Program, providing immediate \$5,000 to community organisations to make their facilities safe, conduct minor repairs and return to operations
- Council worked with partners to stand up temporary flood recovery hubs in key locations to help business get back on their feet
- Council inspected 8,078 gullies that were inundated by flood water, cleaning 312 gullies and vacuuming a further 95 gullies
- Following the February/March 2022 severe weather event, Council published the Approvals for repairing, raising or rebuilding flood-affected houses fact sheet, as well as providing dedicated Planning Information Officers to ensure homeowners could quickly access key information and advice about when a Council approval is required to repair or rebuild a house after a flood, including renovations, plumbing and pool fences
- Council waste services operated with minimal disruption due to the severe weather event

Gold Coast

- Community Resilience and Recovery Officer
- Lessons management to increase disaster management capability
- Gold Coast Enhanced Response Project – infrastructure to deliver telemetry coverage by installing new telemetry rainfall and river height gauges
- Approved land slip sites for betterment opportunities

Ipswich

- Clean up and removal of debris from roads, drains and parks on track
- Investigations underway to identify river restoration and natural area work priorities
- Coordinate emergency housing and long-term housing for displaced residents
- Restoration of essential infrastructure including energy supply, water supply, roads, bridges and drainage complete

Lockyer Valley

- Majority of people whose homes were inundated have either returned home or have found alternative accommodation, with the assistance of government and insurance companies
- Isolated cases are being case managed – lack of housing stock and increases in rental prices exacerbates the challenge
- Individual Business Support Services are being delivered locally by AusIndustry with a locally based Strengthening Business Facilitator
- Mental Health support through Small Business Wellness Coaching available through Rural Financial Counselling services
- Local tourism operators supported with capacity building focused on disaster resilience and preparedness
- Vector control undertaken
- Weed and pest surveillance program commenced, biosecurity plan under review
- Waste Reduction and Recycling Plan 2019-2022 which considers preservation of landfill space management of waste to ensure sound environmental and community outcomes
- Factsheet developed for dissemination to the community – Rights and Responsibilities of Riparian Landholders – Waterway Erosion on Your Property
- LGAQ have put forward a motion regarding processes to facilitate low risk activities for remediation, rectification or restoration of riparian environments
- Betterment projects identified

Image (top): Tallebudgera Creek Road, March 2022, Gold Coast.



Moreton Bay

- The 'Buy Local' program 'Moreton Money' gift card program had 91 businesses activated to participate resulting in 45 new members of local Chambers of Commerce
- Council funded a \$50,000 Local Small Business Assistance Policy which will enable flexible and timely support for the Moreton Bay Region business community (commissioning of goods and/or services to eligible impacted local small businesses)
- Worked with Unitywater to ensure water was drinkable and undertake water sampling at recreational waterways
- Conducted assessment and treatment of breeding areas – SEQ Mosquito Taskforce established
- Sewerage treatment plants operational
- Community recreational facilities projects completed or moved to BAU

Scenic Rim

- Primary producers accessed assistance through QRIDA, with assistance from council and DAF
- Support for flood affected business and primary producers on council website
- Council maintains a Flood Recovery website
- Council monitored mosquito activity
- Emergency works completed
- All main road access has been restored
- Landslip sites identified

Somerset

- All park infrastructure restored, recreational areas require some additional restoration and resilience work
- NRM officer to compile a list of key recreational water sites and key environmental projects sites and the assessment of impacts

Mary River Region

- Fraser Coast
- Gympie
- Noosa

Fraser Coast

- Majority of persons displaced through the floods have now been placed in suitable accommodation
- All schools, daycare and early childhood centres are open
- Work continues to ensure that business and community members have access to immediate and ongoing health and wellbeing services
- A lot of work being undertaken by Community Recovery and Resilience Officer to implement programs, projects and initiatives

- Organisations applied through the Flexible Funding Grants to implement programs targeting vulnerable sectors of the community
- Council/tourism buildings sustained damage and unknown when they will open due to construction industry
- Majority of businesses have either returned to operating from their pre-event sites or have relocated to alternative sites
- Economic Local Recovery Group continues to provide support on an as needs basis, Small Business Financial Counselling Services provided one-on-one case management
- Bond Store Museum and Customs House are yet to open due to significant damage/water ingress. Specialist works required. Council to investigate funding opportunities to increase buildings resilience
- Emergent works completed on councils infrastructure
- Betterment funding identified
- Encouraging small business owners to be proactive in building their resilience

Gympie

- Former Gympie Caravan Park has been redeveloped, providing temporary accommodation for flood affected households in Gympie
- 25 dwellings now operational and currently housing 22 households
- Disaster Management Project Plan 2022/23 was updated and approved
- Senior Officer Disaster Management Officer employed by council
- Council commenced several economic development activities in relation to flood recovery, including the initial scoping of the Economic Developmental Strategy for the region
- 90 per cent of large and prominent parks have recovery work completed
- Council developed a Disaster Waste Sub Plan strategic way of proactively managing waste in these events
- Council has supported local non-government organisations such as the Mary River Catchment coordinating Committee (MRCCC) in undertaking works at the Sands locations, monitoring of the Mary River turtle

Noosa

- Evacuated people have returned safely to homes
- Encouraging small business owners to be proactive in building their resilience
- Identify opportunities for and organise Disaster Response Forums in flood impacted communities
- Infrastructure repairs ongoing

Image (top): Scarborough, Moreton Bay Regional Council, March 2022.



Burnett and Fitzroy Region

- Gladstone
- North Burnett

Gladstone

- All essential services have been reconnected
- Displaced residents have been repatriated
- Agencies continue to collaborate linking individuals to services
- Emergency funding grants approved
- Roadworks are continuing, Reconstruction of Essential Public Assets (REPA) claims submitted to QRA

North Burnett

- Disaster Dashboard upgrades will see the implementation of a survey to assist council to gather early impact data
- Community Resilience and Recovery Officer will commence shortly and will focus attention on data collection, how it is captured and how council then utilises the information
- Dallarnil Sports Club has recommenced rodeos and are actively delivering events in the community and have held multiple community meetings
- Biggenden held a Fun Day at the end of 2022 and also celebrated the 125-year anniversary of the Biggenden State School
- Betterment submissions have been prepared
- LiDAR grant approved for Burnett Catchment to better inform flood risk
- Red Cross Pillowcase program and Introduction to Recovery have been delivered in Biggenden and Dallarnil

Darling Downs and South-West Region

- Balonne
- Goondiwindi
- Toowoomba
- Western Downs

Balonne

- Public infrastructure inspected, repaired or replaced
- Assessments undertaken on roads network in the Shire
- Investigating funding opportunities to upgrade existing flood gauges, install new gauges and automated road signage
- Build better community relationships
- Community Resilience and Recovery Officer position filled
- Stimulate tourism through identification and promotion of funding opportunities to impacted business

Goondiwindi

- Inglewood Evacuation Planning complete. Exercise complete, and community flyers and door knocks undertaken
- Community Resilience and Recovery Officer position filled
- Industry specific recovery officers have been appointed

Toowoomba

- Psychological support services continuing with local service providers
- Flexible Funding Grants
- Small Business Resilience Program targeting business in the region
- All recreational areas have reopened
- Critical services and infrastructure back to business as usual
- Environmental restoration and protection is being undertaken with business as usual
- Landslips identified with geotech reports and emergency works undertaken where required
- Betterment projects identified and submitted to QRA
- CROO identified

Western Downs

- Community has access to psychosocial support and financial support
- Primary producers have access to financial support services to restore/rebuild business
- Japanese Encephalitis and mosquito programs ongoing
- Ongoing resilience capability and future mitigation

Image (top): Following the flooding, pontoons from the Brisbane River were found along 300 kilometres of beaches, from Moreton Island north-east of Brisbane to K'Gari Fraser Island. Source: [ABC News](#).

Image (back cover): Flooding, Jindalee, 28 February 2022. Photographer: RAW.Exposed.



www.qra.qld.gov.au/2021-22-Southern-Queensland-Floods

