Human and Social Functional Recovery and Resilience Group (FRRG) Plan Template

**Role of Human and Social FRRG**

The Functional Recovery and Resilience Groups (FRRG) coordinate and support the planning and implementation of Queensland’s whole of community recovery activities. Importantly, it supports Local Governments in fulfilling their recovery objectives.

The Human and Social FRRG is focused on:

* Improving community mental health, wellbeing and safety
* Supporting individuals to reconnect to friends, family, community, work and school
* Connecting individuals and families to support services and safe accommodation
* Supporting individuals and families to develop coping strategies and enhance their capability to respond to future events

**Vision**

The Human and Social FRRG’s vision is to deliver human and social recovery and resilience in accordance with national principles for disaster recovery and Queensland Disaster Management Arrangements, including processing applications for financial assistance promptly, reducing the gap between initial post-event support and long-term recovery support, and build resilience in communities across Queensland.

Recovery activities identified by the Human and Social FRRG will provide support and assistance for individuals, families and communities emotional, social, physical and psychological health and well-being.

**Instructions**

The intent of the following guidance material is to assist the Functional Recovery and Resilience Group in completing a Recovery and Resilience Plan following the onset of a severe natural disaster. The Queensland Recovery Plan (page 25) states that each FRRG lead agency is required to develop a recovery action plan that is incorporated into a broader state recovery and resilience plan. A Recovery and Resilience Plan sets out the tasks and actions to guide the community to recovery, help establish a “new normal” and improve lifestyles and livelihoods for everyone.

To be most effective, the FRRG should engage with their stakeholders and other FRRGs for cross-cutting activities and aim to complete a Recovery and Resilience Plan within 12 weeks of the disaster (recognising the plan will continue to evolve as recovery progresses).

The Recovery and Resilience Plan identifies impacted locations, the impacts of the event and importantly the consequences of those impacts. Recovery activities to manage the consequences are identified including projected outcomes of these activities. The Recovery and Resilience Plan will identify the responsible agency for delivering a recovery activity and will provide guidance on timeframes for achievement of the outcome.

An example of a completed Recovery and Resilience Plan is provided below.

**Things to Consider**

1. When identifying recovery and resilience activities to undertake, the FRRG should consider how a recovery activity may positively influence the State Recovery and Resilience Group (SRRG) Interim State Resilience Priorities.These priorities are:
   * + - 1. Building codes and land use planning
         2. Environmental protection
         3. Crucial linkages/infrastructure
         4. Supporting the vulnerable
         5. Data sharing
         6. Research

Examples of recovery and resilience activities and projects can be found on the QRA website at [Case studies | Queensland Reconstruction Authority](https://www.qra.qld.gov.au/news-case-studies/case-studies)

1. When developing recovery activities, highlight the outcomes you are hoping to achieve. Consider how you will measure the success of the outcomes? Ensure your outcomes are measurable. The QRA Monitoring and Evaluation team can assist you with this if required [evaluation@qra.qld.gov.au](mailto:evaluation@qra.qld.gov.au)

**FRRG Recovery and Resilience Plan Template**

**Human and Social FRRG**

**[Insert Date]**

**Recovery and Resilience Plan [Event]**

|  |  |
| --- | --- |
| **Column Heading** | **Description** |
| LGA Affected | LGAs that are impacted by the event and/or activated for relief measures |
| Impacts | Key direct and indirect impacts of the disaster event |
| Consequences | The consequences of disaster impacts that are driving recovery needs and activities |
| Recovery Priority | The priority for recovery activities as a result of impact consequences |
| Recovery Activities | The activities required to meet recovery needs as a result of impact consequences |
| Projected Outcomes | The outcomes that will be achieved on the successful delivery of recovery activities |
| Timeframe | Timeframe for the delivery of projected outcomes  **Immediate** – post-impact relief and emergency repairs; **Short/Medium Term** – re-establishment, rehabilitation, reconstruction**; Long Term** – restoration, re-building, re-shaping and sustainability] |
| Relief Measure Required/Activated | DRFA/SDRA requirements; internal departmental resourcing |
| Responsible Agency | Agency responsible for delivering projected outcomes |
| Linkages | Linkages/cross over with other recovery streams |

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| **Human and Social** | | | | | | | | | |
| **LGA Affected** | **Impacts (specific details & evidence)** | **Consequences** | **Recovery Priority** | **Recovery Activities** | **Projected Outcomes** | **Timeframe** | **Relief Measure Required/Activated** | **Responsible Agency** | **Linkages** |
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**Appendix 1**

Once recovery needs are established, the FRRG can identify in their plan any cross-cutting opportunities by considering other actions across Queensland Government assisting in the delivering of these recovery needs. An example of this is below:

Connecting local themes and government responses

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| **Linked Functional Recovery and Resilience Group** | **Local government themes** | | **Interim State  resilience priority** | **Queensland and Australian Government  DRFA actions** | **Australian Government actions** |
| * **Environment** * **Human/Social** | **1** | **Recovery capability and capacity in local government** | * Data sharing * Research * Environmental protection | * **Fund Community Recovery and Resilience Officers** (QRA) * **Fund Resilience Recovery Project Managers** for Douglas Shire Council, Wujal Wujal Aboriginal Shire Council and Scenic Rim Regional Council (QRA) * **Deliver disaster funding training** to local councils in Q3 of 2024 (QRA) * Fund clean-up and pest management activities along waterways and beaches and around community and recreational assets (QRA, DETSI) | * **Review programs for opportunities to better support recovery (NEMA)** * Coordinate recovery and improve resilience for **First Nation communities** (NIAA) * **Fund 11 additional Indigenous rangers** for flood recovery in Wujal Wujal (NIAA) * Up to $13.2M to regional delivery partners for emergency preparadness and response projects that improve the threat posed to native plants, animals and ecological communities |
| * **Human/Social** | **2** | **Access to psychosocial support services to address cumulative disaster impacts** | * Supporting the vulnerable | * **Coordinate** DFRA packages (DLGWV) * **Provide psychological first aid** in evacuation centres, recovery hubs and by outreach teams (DLGWV) * **Deliver psychological first aid training** (DLGWV) * **Support Ready Reserves** to assist psychological first aid (DLGWV) | * Deliver targeted **disaster recovery and rapid response payments** and services (Services Australia) * Provide **accessible services** in remote and isolated communities (Services Australia) * Ensure Commonwealth Agencies such as **Aged Care** can contribute to recovery support (NEMA) |
| * **Roads and Transport** * **Building** * **Economic** | **3** | **Access and assurance of resupply** | * Crucial linkages / infrastructure | * Coordinate DRFA packages (TMR) * **Restore roads** damaged by floods and bushfires (TMR) * **Scope projects to provide all weather access** to egress points in communities (QRA) | * Identify priority road network investments in **FNQ** (DITRDCA and TMR) * **Fund $100M** under the **Better Connectivity Plan** to improve resilience of communications infrastructure (DITRDCA) * **Deliver the National Water Grid Fund** for nationally important waterinfrastructure projects that build resilience (DCCEEW) |
| * **Environment** * **Building** * **Economic** | **4** | **Land use planning and effects on insurance and finance for individuals and businesses** | * Building codes and land use planning * Environmental protection | * **Coordinate QSDR actions** for land use planning system to contribute to disaster resilience (QRA and DSDIP) * **Support the restoration of waterway and coastal erosion and environmental degradation,** including around residential and productive agricultural areas (DETSI) | * **Assess environmental impacts of a proposed action through single process under bilateral agreement (DCCEEW and Queensland Government)** * Implement **Bushfire Resilience Rating Home Self-Assessment app** (Australian Government) * Contribute $8.4M to 7 local and 3 state government **coastal and estuarine risk mitigation projects** along the Queensland coastline (NEMA) |
| * **Human/Social** | **5** | **Strengthening community awareness, responsibility and resilience to disasters** | * Data sharing * Supporting the vulnerable * Research | * **Provide information on supports and services** in accessible formats (DLGWV) * Provide information through the **Community Recovery Hotline** * **Advocate for effective and accessible communication strategies** (DLGWV) | * Monitor **longer term impacts of disasters on tourism in FNQ** (AusTrade) * **Fund $28M** to develop Australia’s first National Climate Risk Assessment and National Adaptation Plan (DCCEEW) * **Fund $15.9M** to establish a First Nations led climate centre focussed on the Torres Strait and Northern Peninsula Area (Australian Government) |